

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 FOR THE QUARTERLY PERIOD ENDED SEPTEMBER 30, 2004

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

Commission file number 0-27275

Akamai Technologies, Inc.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of
incorporation or organization)

04-3432319
(I.R.S. Employer
Identification Number)

8 Cambridge Center

Cambridge, MA 02142
(617) 444-3000

(Address, Including Zip Code, and Telephone Number, Including Area Code,
of Registrant's Principal Executive Offices)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 (the "Exchange Act") during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). Yes No

The number of shares outstanding of the registrant's common stock as of November 5, 2004: 126,118,847 shares.

AKAMAI TECHNOLOGIES, INC.

FORM 10-Q

For the quarterly period ended September 30, 2004

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PART I. FINANCIAL INFORMATION**Item 1. Financial Statements****AKAMAI TECHNOLOGIES, INC.****UNAUDITED CONDENSED CONSOLIDATED BALANCE SHEETS**

	September 30, 2004	December 31, 2003
(In thousands, except share data)		
ASSETS		
Current assets:		
Cash and cash equivalents	\$ 45,943	\$ 160,074
Restricted cash	—	5,000
Marketable securities (including restricted securities of \$932 and \$726 at September 30, 2004 and December 31, 2003, respectively)	26,629	4,910
Accounts receivable, net of allowance for doubtful accounts of \$779 and \$1,241 at September 30, 2004 and December 31, 2003, respectively	28,525	20,727
Prepaid expenses and other current assets	7,189	11,705
Total current assets	108,286	202,416
Property and equipment, net	21,811	23,878
Marketable securities (including restricted securities of \$3,722 and \$3,922 at September 30, 2004 and December 31, 2003, respectively)	47,224	38,371
Goodwill	4,937	4,937
Other intangible assets, net	203	239
Other assets	6,526	9,100
Total assets	\$ 188,987	\$ 278,941
LIABILITIES AND STOCKHOLDERS' DEFICIT		
Current liabilities:		
Accounts payable	\$ 9,517	\$ 6,711
Accrued expenses	32,528	35,520
Deferred revenue	1,844	3,016
Current portion of obligations under capital leases and vendor financing	372	775
Current portion of accrued restructuring	1,407	1,638
Current portion of 5 1/2% convertible subordinated notes	—	15,000
Total current liabilities	45,668	62,660
Accrued restructuring, net of current portion	2,598	3,641
Other liabilities	2,843	1,994
1% convertible senior notes	200,000	175,000
5 1/2% convertible subordinated notes, net of current portion	81,489	211,000
Total liabilities	332,598	454,295
Commitments, contingencies and guarantees		
Stockholders' deficit:		
Preferred stock, \$0.01 par value; 5,000,000 shares authorized; no shares issued or outstanding at September 30, 2004 and December 31, 2003	—	—
Common stock, \$0.01 par value; 700,000,000 shares authorized; 125,939,174 shares issued and 125,839,174 shares outstanding at September 30, 2004; 122,154,517 shares issued and 121,875,286 shares outstanding at December 31, 2003	1,259	1,222
Additional paid-in capital	3,447,715	3,437,186
Deferred compensation	(1,164)	(1,545)
Accumulated other comprehensive income	1,202	1,379
Accumulated deficit	(3,592,623)	(3,613,596)
Total stockholders' deficit	(143,611)	(175,354)
Total liabilities and stockholders' deficit	\$ 188,987	\$ 278,941

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

AKAMAI TECHNOLOGIES, INC.

UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2004	2003	2004	2003
(In thousands, except per share data)				
Revenues:				
Services	\$ 52,163	\$ 41,493	\$149,536	\$ 113,932
Software and software-related	1,123	274	2,903	2,021
Services and software from related parties	—	—	—	137
Total revenues	53,286	41,767	152,439	116,090
Costs and operating expenses:				
Costs of revenues	11,748	14,207	34,977	47,789
Research and development	3,222	3,595	8,788	10,062
Sales and marketing	12,965	11,787	40,646	34,925
General and administrative	11,874	13,318	33,592	45,148
Amortization of other intangible assets	12	12	36	2,222
Restructuring benefit, net	—	—	—	(8,521)
Total costs and operating expenses	39,821	42,919	118,039	131,625
Income (loss) from operations	13,465	(1,152)	34,400	(15,535)
Interest income	507	213	1,555	904
Interest expense	(2,040)	(4,556)	(8,291)	(13,743)
Other income (expense), net	101	31	(122)	(172)
Loss on early extinguishment of debt	(634)	—	(5,916)	—
(Loss) gain on investments, net	(79)	1,637	(68)	1,622
Income (loss) before provision for income taxes	11,320	(3,827)	21,558	(26,924)
Provision for income taxes	71	82	585	278
Net income (loss)	\$ 11,249	\$ (3,909)	\$ 20,973	\$ (27,202)
Net income (loss) per share:				
Basic	\$ 0.09	\$ (0.03)	\$ 0.17	\$ (0.23)
Diluted	\$ 0.08	\$ (0.03)	\$ 0.16	\$ (0.23)
Shares used in per share calculation:				
Basic	125,618	118,596	123,789	117,368
Diluted	134,349	118,596	133,557	117,368

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

AKAMAI TECHNOLOGIES, INC.
UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

	For the Nine Months Ended September 30,	
	2004	2003
(In thousands)		
Cash flows from operating activities:		
Net income (loss)	\$ 20,973	\$ (27,202)
Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities:		
Depreciation and amortization of long-lived assets	16,155	42,834
Equity-related compensation	1,056	8,295
Interest income on notes receivable for stock	—	(73)
Non-cash portion of loss on early extinguishment of debt	2,161	—
Non-cash portion of restructuring charges	—	144
Loss (gain) on investments, property and equipment and foreign currency, net	118	(2,069)
Provision for doubtful accounts	(422)	184
Changes in operating assets and liabilities:		
Accounts receivable, net	(7,105)	(7,479)
Prepaid expenses and other current assets	4,494	3,464
Accounts payable, accrued expenses and other current liabilities	(168)	1,008
Accrued restructuring	(1,278)	(21,322)
Deferred revenue	(1,236)	464
Other noncurrent assets and liabilities	914	(23,986)
Net cash provided by (used in) operating activities	35,662	(25,738)
Cash flows from investing activities:		
Purchases of property and equipment	(7,394)	(448)
Capitalization of internal-use software costs	(5,569)	(5,721)
Proceeds from sales of property and equipment	9	114
Purchases of investments	(61,560)	(10,071)
Proceeds from sales and maturities of investments	30,713	10,639
Decrease in restricted cash held for security deposits	96	—
Decrease in restricted cash held for note repurchases	5,000	—
Net cash used in investing activities	(38,705)	(5,487)
Cash flows from financing activities:		
Payments on capital leases	(402)	(1,301)
Proceeds from note receivable for stock	—	1,770
Proceeds from the issuance of 1% convertible senior notes, net of financing costs	24,313	—
Repurchase and retirement of 5 1/2% convertible subordinated notes	(144,511)	—
Proceeds from the issuance of common stock under stock options and employee stock purchase plans	9,890	1,896
Net cash (used in) provided by financing activities	(110,710)	2,365
Effects of exchange rate translation on cash and cash equivalents	(378)	1,494
Net decrease in cash and cash equivalents	(114,131)	(27,366)
Cash and cash equivalents, beginning of period	160,074	111,262
Cash and cash equivalents, end of period	\$ 45,943	\$ 83,896
Supplemental disclosure of cash flow information:		
Cash paid for interest	\$ 13,756	\$ 16,645
Non-cash financing activities:		
Deferred compensation recorded for issuance of deferred stock units and restricted stock	\$ 601	\$ 638

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS

1. Nature of Business, Basis of Presentation and Principles of Consolidation

Akamai Technologies, Inc. (“Akamai” or the “Company”) provides distributed computing solutions and services that are designed to enable customers to extend and control their Web operations without the cost of building out their Internet-related infrastructures. Akamai’s globally distributed platform comprises more than 15,000 servers in 1,000 networks in 69 countries. The Company was incorporated in Delaware in 1998 and is headquartered in Cambridge, Massachusetts. Akamai currently operates in one business segment: providing Internet-related infrastructure services and software.

The consolidated financial statements of Akamai have been prepared in accordance with the rules and regulations of the U.S. Securities and Exchange Commission. The financial information included herein, other than the consolidated balance sheet as of December 31, 2003, has been prepared without audit. The consolidated balance sheet at December 31, 2003 has been derived from, but does not include all the disclosures contained in, the audited consolidated financial statements for the year ended December 31, 2003. In the opinion of management, these unaudited statements include all adjustments and accruals consisting only of normal recurring adjustments, which are necessary for a fair presentation of the results of all interim periods reported herein. These consolidated financial statements should be read in conjunction with the consolidated financial statements and accompanying notes included in Akamai’s Annual Report on Form 10-K for the year ended December 31, 2003. The results of operations for the interim periods presented are not necessarily indicative of the results that may be expected for a full year.

The accompanying condensed consolidated financial statements include the accounts of Akamai and its wholly-owned subsidiaries. All inter-company transactions and balances have been eliminated in consolidation. Certain reclassifications of prior year amounts have been made to conform to current year presentation.

2. Recent Accounting Pronouncement

In September 2004, the Emerging Issues Task Force (the “EITF”) reached consensus on Issue 04-8 “The Effect of Contingently Convertible Debt on Diluted Earnings per Share.” EITF 04-8 provides guidance on when the dilutive effect of contingently convertible debt securities with a market trigger should be included in diluted earnings per share (“EPS”). The guidance states that these securities should be treated the same as other convertible securities and included in diluted EPS computation, regardless of whether the market price trigger has been met. If EITF 04-8 becomes finalized, it will be effective for all periods ending after December 15, 2004 and would be applied by retrospectively, restating previously reported EPS. (See Footnote 4.)

3. Equity-Related Compensation

Akamai accounts for stock-based awards to employees using the intrinsic value method as prescribed by Accounting Principles Board Opinion (“APB”) No. 25, “Accounting for Stock Issued to Employees,” and related interpretations. Accordingly, no compensation expense is recorded for stock-based awards issued to employees and directors in fixed amounts and with fixed exercise prices at least equal to the fair market value of the Company’s common stock at the date of grant. Akamai applies the provisions of Statement of Financial Accounting Standards (“SFAS”) No. 123 (“SFAS No. 123”), as amended by SFAS No. 148, “Accounting for Stock-Based Compensation-Transition and Disclosure, an amendment of FASB Statement No. 123, Accounting for Stock-Based Compensation,” (“SFAS No. 148”), through disclosure only for stock-based awards issued to employees and directors. All stock-based awards to non-employees are accounted for at their fair value in accordance with SFAS No. 123.

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

The following table illustrates the effect on net income (loss) and net income (loss) per share if the Company had accounted for stock options issued to employees and directors under the fair value recognition provisions of FAS No. 123, as amended by SFAS No. 148 (in thousands, except per share data):

	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2004	2003	2004	2003
Net income (loss), as reported	\$11,249	\$ (3,909)	\$ 20,973	\$(27,202)
Add: stock-based employee compensation included in reported net income (loss)	234	1,791	972	6,791
Deduct: stock-based employee compensation expense determined under fair value method for all awards	(7,902)	(12,696)	(47,536)	(34,601)
Pro forma net income (loss)	\$ 3,581	\$(14,814)	\$(25,591)	\$(55,012)
Basic net income (loss) per share:				
As reported	\$ 0.09	\$ (0.03)	\$ 0.17	\$ (0.23)
Pro forma	\$ 0.03	\$ (0.12)	\$ (0.21)	\$ (0.47)
Diluted net income (loss) per share:				
As reported	\$ 0.08	\$ (0.03)	\$ 0.16	\$ (0.23)
Pro forma	\$ 0.03	\$ (0.12)	\$ (0.21)	\$ (0.47)

4. Net Income (Loss) per Share

Basic net income (loss) per share is computed using the weighted average number of common shares outstanding during the applicable quarter. Diluted net income (loss) per share is computed using the weighted average number of common shares outstanding during the year, plus the dilutive effect of potential common stock. Potential common stock consists of stock options, deferred stock units, warrants, unvested restricted common stock and convertible notes.

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

The following table sets forth the components used in the computation of basic and diluted net income (loss) per common share (in thousands, except per share data):

	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2004	2003	2004	2003
Numerator:				
Net income (loss)	\$ 11,249	\$ (3,909)	\$ 20,973	\$ (27,202)
Denominator:				
Denominator for basic net income (loss) per common share	125,618	118,596	123,789	117,368
Effect of dilutive securities:				
Stock options	8,516	—	9,563	—
Warrants	—	—	15	—
Restricted common stock and deferred stock units	215	—	190	—
Denominator for diluted net income (loss) per common share	134,349	118,596	133,557	117,368
Basic net income (loss) per common share	\$ 0.09	\$ (0.03)	\$ 0.17	\$ (0.23)
Diluted net income (loss) per common share	\$ 0.08	\$ (0.03)	\$ 0.16	\$ (0.23)

The following potential common shares have been excluded from the computation of diluted net income (loss) per share for the periods presented because their effect would have been antidilutive (in thousands):

	As of September 30,	
	2004	2003
Stock options	3,253	17,377
Deferred stock units	—	150
Warrants	36	105
Unvested restricted common stock	—	664
5 1/2% convertible subordinated notes	706	2,598
Total	3,995	20,894

In September 2004, the EITF reached consensus on Issue 04-8, "The Effect of Contingently Convertible Debt on Diluted Earnings per Share." EITF 04-8 provides guidance on when the dilutive effect of contingently convertible debt securities with a market trigger should be included in diluted EPS. The guidance states that these securities should be treated the same as other convertible securities and included in diluted EPS computation, regardless of whether the market price trigger has been met. If EITF 04-8 becomes finalized, it will be effective for all periods ending after December 15, 2004 and will be applied by retrospectively, restating previously reported EPS.

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

The following table sets forth the pro forma impact of applying EITF 04-8 to the Company's computation of dilutive net income per common share using the treasury stock method (in thousands, except per share data):

	For the Three Months Ended September 30, 2004	For the Nine Months Ended September 30, 2004
Numerator:		
Net income	\$ 11,249	\$ 20,973
Effect of interest expense on 1% convertible senior notes	710	2,141
	<u>\$ 11,959</u>	<u>\$ 23,114</u>
Denominator:		
Diluted net income per common share	134,349	133,557
Effect of 1% convertible senior notes	12,945	12,892
	<u>147,294</u>	<u>146,449</u>
Pro forma diluted net income per common share	\$ 0.08	\$ 0.16

5. Comprehensive Income (Loss)

The following table presents the calculation of comprehensive income (loss) and its components (in thousands):

	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2004	2003	2004	2003
Net income (loss)	\$11,249	\$(3,909)	\$20,973	\$(27,202)
Other comprehensive income (loss):				
Foreign currency translation adjustment	151	295	(66)	780
Unrealized gain (loss) on investments	347	(2)	(111)	(5)
Reclassification adjustment for investment (gains) losses included in net loss	—	(421)	—	54
Comprehensive income (loss)	<u>\$11,747</u>	<u>\$(4,037)</u>	<u>\$20,796</u>	<u>\$(26,373)</u>

For the periods presented, accumulated other comprehensive income consisted of (in thousands):

	As of September 30, 2004	As of December 31, 2003
Foreign currency translation adjustment	\$1,351	\$1,417
Unrealized loss on investments	(149)	(38)
Total accumulated other comprehensive income	<u>\$1,202</u>	<u>\$1,379</u>

6. Restricted Marketable Securities

As of September 30, 2004, the Company had issued \$4.6 million in irrevocable letters of credit in favor of third-party beneficiaries, primarily related to facility leases. The letters of credit are collateralized by restricted marketable securities, of which \$3.7 million are classified as long-term marketable securities and \$932,000 are

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

classified as short-term marketable securities on the condensed consolidated balance sheet as of September 30, 2004. The restrictions on these marketable securities lapse as the Company fulfills its obligations or as such obligations expire as provided by the letters of credit. These restrictions are expected to lapse at various times through May 2009.

7. Concentration of Credit Risk

Financial instruments that subject the Company to credit risk consist of cash and cash equivalents, marketable securities and accounts receivable. The Company maintains the majority of its cash, cash equivalents and marketable securities balances principally with domestic financial institutions that the Company believes are of high credit standing. Concentrations of credit risk with respect to accounts receivable are limited to certain customers to which the Company makes substantial sales. To reduce risk, the Company routinely assesses the financial strength of its customers and, as a consequence, believes that its accounts receivable credit risk exposure is limited. As of September 30, 2004, one customer accounted for approximately 14% of the Company's accounts receivable balance. No other customer accounted for 10% or more of accounts receivable as of September 30, 2004 or as of December 31, 2003.

8. Accrued Expenses

Accrued expenses consist of the following (in thousands):

	As of September 30, 2004	As of December 31, 2003
Payroll and benefits	\$ 9,035	\$ 7,419
Interest	1,703	8,338
Bandwidth and colocation	5,918	5,058
Property, use and other taxes	12,803	12,878
Legal professional fees	1,410	446
Other	1,659	1,381
Total	\$32,528	\$35,520

9. Restructurings and Lease Terminations

As of September 30, 2004, the Company had approximately \$4.0 million remaining of accrued restructuring liabilities. No restructuring charges were recorded during the three and nine-month periods ended September 30, 2004. During the nine months ended September 30, 2003, the Company recorded net restructuring benefits of \$8.5 million. As a result of amendments to or terminations of long-term leases, the

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

Company reversed \$9.6 million of previously recorded restructuring liabilities, offset by a restructuring charge of \$1.1 million for costs relating to the restructuring of a facility located in Europe. The reversals represent the difference between the amount previously estimated for restructuring liabilities and the amounts payable under negotiated agreements for certain leased properties with the applicable landlords.

The following table summarizes the restructuring activity in 2004 (in millions):

	Restructuring Liabilities
Ending balance, December 31, 2003	\$ 5.2
Cash payments during the nine months ended September 30, 2004	(1.2)
	—
Ending balance, September 30, 2004	\$ 4.0
	—
Current portion of accrued restructuring liabilities	\$ 1.4
	—
Long-term portion of accrued restructuring liabilities	\$ 2.6
	—

The restructuring liabilities will be fully recognized through August 2007. The amount of restructuring liabilities associated with facility leases has been estimated based on the most recent available market data and discussions with the Company's lessors and real estate advisors as to the likelihood that the Company will be able to partially offset its obligations with sublease income. As of September 30, 2004, there was no sublease income included in the restructuring balance.

10. Convertible Notes

In January 2004 and December 2003, Akamai issued \$200.0 million in aggregate principal amount of 1% convertible senior notes due December 15, 2033 for aggregate net proceeds of approximately \$194.1, net of the initial purchaser's discount and offering expenses of \$5.9 million. The initial conversion price of the 1% convertible senior notes is \$15.45 per share (equivalent to 64.7249 shares of common stock per \$1,000 principal amount of 1% convertible senior notes). The notes may be converted at the option of the holder in the following circumstances:

- during any calendar quarter commencing after March 31, 2004, if the closing sale price of the common stock for at least 20 trading days in the period of 30 consecutive trading days ending on the last trading day of the preceding calendar quarter is more than 120% of the conversion price in effect on such last trading day;
- if the convertible notes are called for redemption;
- if the Company makes specified distributions on its common stock or engages in specified transactions; and
- during the five trading day period immediately following any ten consecutive trading day period in which the trading price per \$1,000 principal amount of the convertible notes for each day of such ten day period is less than 95% of the product of the closing sale price per share of the Company's common stock on that day multiplied by the number of shares of its common stock issuable upon conversion of \$1,000 principal amount of the convertible notes.

The Company may redeem the 1% convertible senior notes on or after December 15, 2010 at the Company's option at 100% of the principal amount together with accrued and unpaid interest. Conversely, holders of the 1% convertible senior notes may require the Company to repurchase the notes at par value on certain specified dates beginning on December 15, 2010. In the event of a change of control, the holders may require Akamai to repurchase their 1% convertible senior notes at a repurchase price of 100% of the principal

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

amount plus accrued interest. Interest on the 1% convertible senior notes began to accrue as of the issue date and is payable semiannually on June 15 and December 15 of each year, commencing on June 15, 2004. Interest of \$1.0 million was paid to the holders of the 1% convertible senior notes in June 2004. The 1% convertible senior notes are senior unsecured obligations and are the same rank as all existing and future senior unsecured indebtedness of Akamai. The 1% convertible senior notes rank senior to all of the Company's subordinated indebtedness, including its 5 1/2% convertible subordinated notes due 2007. Deferred financing costs of \$5.9 million, including the initial purchaser's discount and other offering expenses, for the 1% convertible senior notes are being amortized over the first seven years of the term of the notes to reflect the put and call rights discussed above. Amortization of the deferred financing costs of the 1% convertible senior notes was approximately \$210,000 and \$628,000 for the three and nine-months ended September 30, 2004, respectively. The Company records the amortization of deferred financing costs using the interest method as interest expense in the condensed consolidated statement of operations.

As of September 30, 2004, the Company had \$81.5 million in aggregate principal amount of its 5 1/2% convertible subordinated notes outstanding. The 5 1/2% convertible subordinated notes are convertible at any time into the Company's common stock at a conversion price of \$115.47 per share (equivalent to 8.6603 shares of common stock per \$1,000 principal amount of 5 1/2% convertible subordinated notes), subject to adjustment in certain events. In the event of a change of control, Akamai may be required to repurchase the 5 1/2% convertible subordinated notes at a repurchase price of 100% of the principal amount plus accrued interest. The 5 1/2% convertible subordinated notes are unsecured obligations and are subordinated to all existing and future senior indebtedness of Akamai.

In July 2004, the Company repurchased an aggregate of \$13.1 million in principal amount of its outstanding 5 1/2% convertible subordinated notes for a total cash payment of \$13.5 million. The purchase price was \$1,022.50 for each \$1,000 in principal amount repurchased. The Company amortized the outstanding deferred financing costs relating to these repurchased notes and the premium paid of \$178,000 and \$295,000, respectively, for the three months ended September 30, 2004, to loss on early extinguishment of debt. Additionally, the Company incurred \$161,000 of advisory services and offering expenses in connection with the repurchases, which is included in loss on early extinguishment of debt.

During the nine months ended September 30, 2004, in individually negotiated transactions, the Company repurchased an aggregate of \$106.6 million in principal amount of its outstanding 5 1/2% convertible subordinated notes for total cash payments of \$109.7 million. The purchase prices ranged between \$1,018.00 and \$1,023.57 for each \$1,000 in principal amount repurchased. Additionally, in February 2004, the Company commenced a tender offer to repurchase up to \$101.0 million in aggregate principal amount of its outstanding 5 1/2% convertible subordinated notes at a purchase price between \$1,000 and \$1,005 for each \$1,000 of principal amount tendered. In March 2004, the Company amended the tender offer to increase the maximum price at which it was willing to repurchase the 5 1/2% convertible subordinated notes to \$1,012.50 per \$1,000 principal amount of the notes. Pursuant to the tender offer, in March 2004, the Company repurchased \$37.9 million in aggregate principal amount of the 5 1/2% convertible subordinated notes at a purchase price of \$1,012.50 for each \$1,000 of principal amount tendered.

For the nine months ended September 30, 2004, the Company amortized the outstanding deferred financing costs relating the repurchased notes and the premium paid of \$2.1 million and \$2.3 million, respectively, to loss on early extinguishment of debt. Additionally, the Company incurred \$1.5 million of advisory services and offering expenses in connection with the tender offer and repurchases, which is included in loss on early extinguishment of debt.

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

11. Equity Transactions

In June 2004, the Company granted 39,062 deferred stock units (“DSUs”) under the Company’s 1998 Stock Incentive Plan, as amended, to members of its Board of Directors. Each DSU represents the right to receive one share of the Company’s common stock upon vesting. The DSUs vest 50% on May 25, 2005 with the remaining 50% vesting in equal installments of 12.50% each quarter thereafter. The holder may elect to defer receipt of all or a portion of the vested shares of stock represented by the DSU for a period of at least one year, but not more than ten years from the grant date. During the quarter ended June 30, 2004, the Company recorded deferred compensation of \$601,000 for the intrinsic value of the DSUs. The deferred compensation is recognized as compensation expense over the expected two-year vesting period. As of September 30, 2004, the Company had amortized \$79,000 to equity-related compensation for these awards.

In August 2003, the Company granted 30,000 DSUs under the Company’s 1998 Stock Incentive Plan, as amended, to members of its Board of Directors. Each DSU represents the right to receive one share of the Company’s common stock upon vesting. These DSUs vest in three equal installments over the three-year period following the grant date, as long as the holder continues to provide service as a director of the Company. The holder may elect to defer receipt of all or a portion of the vested shares of stock represented by the DSU for a period of at least one year, but not more than ten years from the grant date. During the quarter ended September 30, 2003, the Company recorded deferred compensation of \$615,000 for the intrinsic value of the DSUs. As of September 30, 2004, the Company had amortized \$222,000 to equity-related compensation for these awards.

12. Transactions with Related Parties

The Company did not have any related party transactions during the three and nine-month periods ended September 30, 2004.

During the nine-month period ended September 30, 2003, the Company recognized revenue of approximately \$137,000, from Akamai Australia. The Company formed Akamai Australia in August 2002 as a joint venture with ES Group Ventures Pty Ltd (“ES Ventures”). The Company owned 40% of Akamai Australia and accounted for its investment under the equity method. No losses of the joint venture were recognized because Akamai’s basis in its investment in Akamai Australia was zero. Upon inception of the joint venture, the Company entered into a five-year distribution agreement with Akamai Australia under which Akamai Australia was required to make quarterly payments to the Company in accordance with minimum resale commitments. In June 2003, Akamai and ES Ventures terminated the joint venture. In accordance with the termination agreement, Akamai removed its representatives from the joint venture’s board of directors and surrendered its 40% interest in the entity. ES Ventures agreed to wind down the affairs of the joint venture and was responsible for settling all of the joint venture’s obligations. The distribution agreement was terminated, and Akamai forgave all amounts due under the agreement. The Company purchased all customer contracts from the former joint venture for a fee of \$472,000 and agreed to continue to service these customers. The fee has been recorded as an asset and was fully amortized as a reduction to future revenues of these customers during fiscal year 2003.

13. Segment and Enterprise-Wide Disclosure

Akamai’s chief decision-maker, as defined under SFAS No. 131, “Disclosures About Segments of an Enterprise and Related Information,” is the Chief Executive Officer and the executive management team. As of September 30, 2004, Akamai operated in one business segment: providing Internet-related infrastructure services and software.

AKAMAI TECHNOLOGIES, INC.

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FINANCIAL STATEMENTS — (Continued)

The Company deploys its servers into networks worldwide. As of September 30, 2004, the Company had approximately \$19.8 million and \$2.0 million of property and equipment, net of accumulated depreciation, located in the United States and foreign locations, respectively. As of December 31, 2003, the Company had approximately \$21.3 million and \$2.6 million of property and equipment, net of accumulated depreciation, located in the United States and foreign locations, respectively. Akamai sells its services and licenses through a direct sales force located both domestically and abroad. For the each of the three and nine-month periods ended September 30, 2004, approximately 18% of revenues was derived from the Company's operations outside the United States, including 14% of revenues derived from Europe. For each of the three and nine-month periods ended September 30, 2003, approximately 15% of revenues was derived from the Company's operations outside the United States, including 12% and 13%, respectively, derived from Europe. No single country accounted for 10% or more of revenues derived outside the United States during these periods. For the three and nine-month periods ended September 30, 2004, one customer accounted for 10% and 11%, respectively, of total revenues. For each of the three and nine-month periods ended September 30, 2003, one customer accounted for 20% and 14%, respectively, of total revenues. No other customers accounted for more than 10% of revenues for any other period reported in these condensed consolidated financial statements.

14. Income Taxes

SFAS No. 109, "Accounting for Income Taxes," requires a valuation allowance to be recorded against deferred tax assets when it is more likely than not that some or all of the deferred tax assets will not be realized. The Company is required to consider all available positive and negative evidence in making this determination. Due to existing negative evidence resulting from cumulative losses in prior years, the Company continues to maintain a full valuation allowance against its deferred tax assets. When it reaches a level of sustained profitability, and the positive evidence is deemed to outweigh this negative evidence, the Company expects to reduce the valuation allowance and either recognize income tax benefit or increase additional paid-in capital in accordance with SFAS 109.

15. Commitments, Contingencies and Guarantees

Operating and Capital Leases

The Company leases its facilities and certain equipment under non-cancelable operating leases. These operating leases expire at various dates through April 2010 and generally require the payment of real estate taxes, insurance, maintenance and operating costs. The Company also leases certain equipment under capital

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

leases, which expire at various dates through September 2005. The minimum aggregate future obligations under non-cancelable leases as of September 30, 2004 are as follows (in thousands):

	Operating Leases	Capital Leases (Including Vendor Financing)
Remaining 2004	\$ 1,623	\$100
2005	6,102	292
2006	5,706	—
2007	5,019	—
2008	3,427	—
Thereafter	1,367	—
Total	\$23,244	392
Less: interest		\$ 20
Total principal obligations		\$372

Litigation

Between July 2, 2001 and November 7, 2001, purported class action lawsuits seeking monetary damages were filed in the United States District Court for the Southern District of New York against the Company as well as against the underwriters of its October 28, 1999 initial public offering of common stock. The complaints were filed allegedly on behalf of persons who purchased the Company's common stock during different time periods, all beginning on October 28, 1999 and ending on various dates. The complaints are similar and allege violations of the Securities Act of 1933 and the Securities Exchange Act of 1934 primarily based on the allegation that the underwriters received undisclosed compensation in connection with the Company's initial public offering. On April 19, 2002, a single consolidated amended complaint was filed, reiterating in one pleading the allegations contained in the previously filed separate actions. The consolidated amended complaint defines the alleged class period as October 28, 1999 through December 6, 2000. A Special Litigation Committee of the Board of Directors authorized the Company to negotiate a settlement of the pending claims substantially consistent with a Memorandum of Understanding that was negotiated among class plaintiffs, all issuer defendants and their insurers. The settlement is subject to approval by the Court. If the settlement is not approved, the Company intends to contest the lawsuit vigorously. The Company believes that it has meritorious defenses to the claims made in the complaint, an adverse resolution of the action could have a material adverse effect on the Company's financial condition and results of operations in the period in which the lawsuit is resolved. The Company is not presently able to estimate potential losses, if any, related to this lawsuit.

In February 2002, the Company filed suit against Speedera Networks, Inc., or Speedera, in federal court in Massachusetts, alleging patent infringement and false advertising by Speedera. In response, Speedera filed a counterclaim alleging that Akamai has infringed a Speedera patent relating to the combined provision of traffic management and content delivery services. In June 2004, Speedera amended its counterclaim to include a second patent covering a similar service it offers. The Company believes that it has meritorious defenses to the claims made in the counterclaim and intends to contest such claims vigorously; however, there can be no assurance that the Company will be successful. The Company is not presently able to reasonably estimate potential losses, if any, related to this counterclaim.

In June 2002, the Company filed suit against Speedera in California Superior Court alleging theft of Akamai trade secrets from an independent company that provides website performance testing services. In connection with this suit, in September 2002, the Court issued a preliminary injunction to restrain Speedera

AKAMAI TECHNOLOGIES, INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED

FINANCIAL STATEMENTS — (Continued)

from continuing to access the Company's confidential information from the independent company's database and from using any data obtained from such access. In October 2002, Speedera filed a cross-claim against the Company seeking monetary damages and injunctive relief and alleging that the Company engaged in various unfair trade practices, made false and misleading statements and engaged in unfair competition. In July 2004, the court established a trial date of February 7, 2005 for the claims of both parties to this lawsuit. The Company believes that it has meritorious defenses to the claims made in Speedera's cross-claim and intends to contest the allegations vigorously; however, there can be no assurance that the Company will be successful. The Company is not presently able to reasonably estimate potential losses, if any, related to this cross-claim.

In September 2002, Teknowledge Corporation, or Teknowledge, filed suit in the United States District Court for the District of Delaware against Akamai, Cable & Wireless Internet Services and Inktomi Corporation alleging that certain services offered by each company infringe a Teknowledge patent relating to automatic retrieval of changed files by a network software agent. On September 30, 2004, the Company entered into an agreement with Teknowledge pursuant to which the Company made a cash payment in return for a grant by Teknowledge to the Company and its resellers, customers and end users of a non-exclusive, worldwide, irrevocable and fully paid-up license to certain Teknowledge intellectual property. In addition, Teknowledge agreed not to sue or threaten to sue the Company or its resellers, customers, or end users, for past, present and/or future infringement under such intellectual property. Under the terms of the settlement agreement, Akamai did not admit liability or fault with respect to the outstanding claims.

In November 2002, the Company filed suit against Speedera in federal court in Massachusetts for infringement of a patent held by Akamai. In January 2003, Speedera filed a counterclaim in this case alleging that Akamai has infringed a patent held by Speedera. The Company believes that it has meritorious defenses to the claims made in the counterclaim and intends to contest such claims vigorously; however, there can be no assurance that the Company will be successful. The Company is not presently able to reasonably estimate potential losses, if any, related to this counterclaim.

Guarantees

In November 2002, the FASB issued Interpretation 45, or FIN 45, "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others." FIN 45 elaborates on the existing disclosure requirements for most guarantees, including loan guarantees such as standby letters of credit. FIN 45 also clarifies that at the time an entity issues a guarantee, the entity must recognize an initial liability for the fair value, or market value, of the obligations it assumes under the guarantee and must disclose that information in its interim and annual financial statements. The disclosure provisions of FIN 45 were effective for the Company's Annual Report on Form 10-K for the year ended December 31, 2003. The initial recognition and initial measurement provisions of FIN 45 apply on a prospective basis to guarantees issued or modified after December 31, 2002. The fair value of the Company's guarantees issued or modified during the three months ended September 30, 2004 was determined to be immaterial.

Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations

We believe that this report contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are subject to risks and uncertainties and are based on the beliefs and assumptions of our management based on information currently available to them. Use of words such as “believes,” “expects,” “anticipates,” “intends,” “plans,” “estimates,” “should,” “likely” or similar expressions, indicate a forward-looking statement. Forward-looking statements involve risks, uncertainties and assumptions. Certain of the information contained in this quarterly report on Form 10-Q consists of forward-looking statements. Important factors that could cause actual results to differ materially from the forward-looking statements include, but are not limited to, those set forth under the heading “Factors Affecting Future Operating Results.” We assume no obligation to update any such forward-looking statements.

Overview

The following sets forth, as a percentage of revenues, consolidated statements of operations data for the periods indicated:

	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2004	2003	2004	2003
Revenues	100.0%	100.0%	100.0%	100.0%
Costs of revenues	22.0	34.0	22.9	41.2
Research and development	6.1	8.6	5.8	8.7
Sales and marketing	24.3	28.2	26.7	30.0
General and administrative	22.3	31.9	22.0	38.9
Amortization of other intangible assets	—	—	—	1.9
Restructuring benefits, net	—	—	—	(7.3)
Total costs and operating expenses	74.7	102.7	77.4	113.4
Income (loss) from operations	25.3	(2.7)	22.6	(13.4)
Interest income	0.9	0.5	1.0	0.8
Interest expense	(3.8)	(10.9)	(5.4)	(11.8)
Other income (expense), net	0.1	0.1	(0.1)	(0.2)
Loss on early extinguishment of debt	(1.2)	—	(3.9)	—
(Loss) gain on investments, net	(0.1)	3.9	—	1.4
Income (loss) before provision for income taxes	21.2	(9.1)	14.2	(23.2)
Provision for income taxes	0.1	0.2	0.4	0.2
Net income (loss)	21.1%	(9.3)%	13.8%	(23.4)%

We were profitable during the three and nine-month periods ended September 30, 2004, but we have not yet achieved profitability on an annual basis and cannot guarantee continued profitability for any period in the future. We have, however, observed the following known trends and events that are likely to have an impact on our financial condition and results of operations in the future:

- During 2003 and for the first three quarters of 2004, the dollar volume of the recurring revenue contracts that we booked exceeded the dollar volume of the contracts we lost through cancellations, terminations and non-payment quarter-over-quarter. A continuation of this trend would lead to increased revenues; however, we cannot guarantee that the trend will continue.
- During recent quarters, we have reduced our network bandwidth costs per unit by entering into new supplier contracts with lower pricing and amending existing contracts to take advantage of price reductions in the market. These per unit price reductions contributed to keeping our bandwidth costs

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relatively constant during the current quarter, even though we experienced increased traffic delivered on our network. We expect bandwidth costs per unit to be relatively constant during the remainder of 2004.

- During the third quarter of 2004, one customer, Microsoft Corporation, accounted for greater than 10% of our total revenues. We expect to continue to do business with Microsoft and that revenue from Microsoft will be greater than 10% of our total revenues in 2004. There can be no guarantee, however, that Microsoft will continue to generate such level of revenues.
- During the quarter ended September 30, 2004, revenues derived from customers outside the United States was 18% of our total revenues. We expect revenues derived from customers outside the United States will be between 15% and 20% of our total revenues in 2004.
- Depreciation of our network equipment has continued to decrease quarter-over-quarter due to assets becoming fully depreciated. We believe, however, that depreciation in the fourth quarter of 2004 will remain relatively consistent with that in the third quarter of 2004 due to depreciation of recently-purchased network infrastructure equipment. We expect that the amortization of internal-use software development costs, which we include in depreciation expense, will also remain relatively consistent for the remainder of 2004.
- We expect a net decline in equity compensation costs for the fourth quarter of 2004, compared to the same period in 2003, as equity awards issued in previous years become fully vested. This reduction is primarily due to the full vesting on May 5, 2004 of restricted common stock issued as part of our 2001 stock option exchange offer. Any change in the accounting rules related to employee stock awards requiring that we record expense for employee stock awards at fair value would increase our equity-based compensation expense in the future because we have a significant number of employee options outstanding and expect to continue to grant new options in the future. The amount of any increase resulting from the change in the method of accounting for employee stock options is not determinable at this time due to the number of variables that are considered when determining the fair value of stock awards.
- Although operating expenses decreased during the third quarter of 2004, compared to the same period in 2003, we do not expect such significant decreases to continue during the fourth quarter of 2004. We expect an increase in operating costs in the fourth quarter of 2004 as compared to the third quarter of 2004 as a result of an increase in costs related to sales commissions and marketing expenses due to expected increase in revenues, an expected increase in headcount and an increase in advisory and consulting services in connection with the evaluation of our internal controls in order to allow management to report on, and our independent accountants to attest to, our internal controls over financial reporting as required by Section 404 of the Sarbanes-Oxley Act of 2002.
- In December 2003 and during the nine months ended September 30, 2004, we repurchased a total of \$218.5 million in aggregate principal amount of our outstanding 5 1/2% convertible subordinated notes due 2007. In December 2003 and January 2004, we issued a total of \$200.0 million in principal amount of our 1% convertible senior notes. By lowering our effective interest rate on outstanding debt, we believe that interest expense on our debt obligations will not exceed \$9.0 million in 2004.

Based on our analysis of the aforementioned known trends and events, we expect to generate net income during the fourth quarter of 2004; however, our future results will be affected by many factors identified below in "Factors Affecting Future Operating Results," including our ability to:

- increase our revenues by adding to our recurring customer base and limiting customer cancellations and terminations;
- prevent disruptions to our services and network due to accidents or intentional attacks;
- maintain our network bandwidth costs and other operating expenses consistent with our revenues; and
- maintain or increase the prices we charge for our services.

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As a result, there is no assurance that the aforementioned trends will continue in the future or that we will achieve our expected financial objectives.

Critical Accounting Policies and Estimates

Our discussion and analysis of our financial condition and results of operations are based upon our condensed consolidated financial statements, which have been prepared by us in accordance with accounting principles generally accepted in the United States of America. The preparation of these condensed consolidated financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses and related disclosure. Estimates reflected in our condensed consolidated financial statements include, but are not limited to, revenue recognition, allowance for doubtful accounts, investments, intangible assets, income and other taxes, depreciable lives of property and equipment, restructuring accruals and contingent obligations. We base our estimates on historical experience and on various other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates. See the section entitled "Application of Critical Accounting Policies and Estimates" in our Annual Report on Form 10-K for the year ended December 31, 2003 for further discussion of these critical accounting policies and estimates.

Results of Operations

Revenues. Total revenues increased 28%, or \$11.5 million, to \$53.3 million for the three months ended September 30, 2004 as compared to \$41.8 million for the three months ended September 30, 2003. For the nine months ended September 30, 2004, total revenues increased 31%, or \$36.3 million, to \$152.4 million as compared to \$116.1 million for the nine months ended September 30, 2003. The increase in total revenues for the three and nine months ended September 30, 2004 as compared to the same periods in the prior year was attributable to an increase in service revenue of \$10.7 million and \$35.6 million, respectively, and an increase in software and software-related revenue of \$849,000 and \$882,000, respectively. The increases in service revenue during these periods were primarily attributable to increases in the number of customers under recurring revenue contracts, in customer traffic and in monthly committed customer revenue. The increase in software and software-related revenues during these periods reflects an increase in the number of licenses and customized technology delivered. As of September 30, 2004, we had 1,258 customers under recurring revenue contracts as compared to 1,056 as of September 30, 2003.

For the three months ended September 30, 2004 and 2003, 18% and 15%, respectively, of our total revenues was derived from our operations located outside of the United States, including 14% and 12%, respectively, derived from Europe. For the nine months ended September 30, 2004 and 2003, 18% and 15%, respectively, of our total revenues was derived from our operations located outside of the United States, including 14% and 13%, respectively, derived from Europe. No single country accounted for 10% or more of revenues derived outside of the United States during these periods. Resellers accounted for 26% of revenues for each of the three- and nine-month periods ended September 30, 2004 as compared to 22% and 24% of revenues for the three- and nine-month periods ended September 30, 2003, respectively. For the three- and nine-month periods ended September 30, 2004, Microsoft Corporation accounted for 10% and 11%, respectively, of total revenues as compared to 20% and 14% of total revenues for the three- and nine-month periods ended September 30, 2003, respectively. No other customer accounted for 10% or more of revenues during these periods.

In September 2004, we entered into an amendment to our agreement with Microsoft Corporation to adjust that customer's pricing and commitment levels. In addition, we also amended the service level guarantees applicable to the various services purchased by Microsoft. The term of the agreement runs until September 2005 but may be renewed. Microsoft will have the right to reduce its commitment levels by 50% for extensions of the term of the agreement and convert the contract to a month-to-month term after September 2005 if the parties fail to reach agreement as to appropriate price and service level changes at such time.

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Costs of Revenues. Costs of revenues includes fees paid to network providers for bandwidth and co-location of our network equipment. Costs of revenues also includes payroll and related costs and equity-related compensation for network operations personnel, cost of software licenses, depreciation of network equipment used to deliver our services and amortization of internal-use software costs.

Costs of revenues decreased 17%, or \$2.5 million, to \$11.7 million for the three months ended September 30, 2004 as compared to \$14.2 million for the three months ended September 30, 2003. Costs of revenues decreased 27%, or \$12.8 million, to \$35.0 million for the nine months ended September 30, 2004 as compared to \$47.8 million for the nine months ended September 30, 2003. The decreases for both the three- and nine-month periods were primarily due to a reduction in depreciation expense of network equipment as our network assets become fully depreciated, offset by an increase in bandwidth costs. Traffic delivered over our network increased significantly in the three months ended September 30, 2004 as compared to the same period in the prior year. Despite this increase in traffic, bandwidth costs have continued to increase at a lower rate because we have reduced our network bandwidth costs per unit by entering into new, competitively priced network contracts, renegotiating existing network contracts to achieve more favorable pricing and by continuing to improve management of our network traffic.

Costs of revenues during the three- and nine-month periods ended September 30, 2004 also included credits of approximately \$99,000 and \$852,000, respectively, as a result of network contract settlements and renegotiations. During the three and nine months ended September 30, 2003, costs of revenues included credits of \$650,000 and \$2.5 million, respectively. We expect that credits of this nature may occur in the future as a result of our efforts to monitor and reduce our network costs; however, the timing and amount of these credits, if any, will vary.

Costs of revenues was comprised of the following (in millions):

	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2004	2003	2004	2003
Bandwidth, co-location and storage	\$ 6.7	\$ 5.9	\$19.7	\$17.6
Payroll and related costs of network operations personnel, including equity compensation	0.9	0.7	2.5	2.3
Cost of software licenses	1.0	0.2	1.5	0.6
Depreciation and impairment of network equipment and amortization of internal-use software	3.1	7.4	11.3	27.3
Total costs of revenues	\$11.7	\$14.2	\$35.0	\$47.8

We believe costs of revenues will slightly increase during the fourth quarter of 2004 as we expect to deliver more traffic on our network. Higher expenses associated with increased traffic on our network could be mitigated by lower bandwidth costs per unit, if we are successful at continuing to improve our management of our network.

Research and Development. Research and development expenses consist primarily of payroll and related costs and equity-related compensation for research and development personnel who design, develop, test and enhance our services and our network. Research and development costs are expensed as incurred, except certain internal-use software development costs requiring capitalization. During the three- and nine-month periods ended September 30, 2004, we capitalized software development costs of \$1.9 million and \$5.4 million, respectively, consisting of external consulting costs and payroll and payroll-related costs related to the development of internal-use software used to deliver our services and operate our network, net of impairments, as compared to \$1.9 million and \$5.4 million for the same periods in the prior year. These capitalized internal-use software costs are amortized to costs of revenues over their estimated useful lives of two years.

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Research and development expenses decreased 10%, or \$373,000, to \$3.2 million for the three months ended September 30, 2004 as compared to \$3.6 million for the three months ended September 30, 2003. For the nine months ended September 30, 2004, research and development expenses decreased 13%, or \$1.3 million, to \$8.8 million as compared to \$10.1 million for the nine months ended September 30, 2003. The decrease in research and development expenses for both the three- and nine-month periods was primarily due to a decrease in equity compensation, a component of payroll and payroll-related costs, as a result of the full vesting of equity awards previously issued to employees, as well as a slight increase in capitalization of internal-use software development costs. The following table quantifies the net reduction in research and development expenses for the periods presented (in millions):

	For the Three Months Ended September 30, 2004 as Compared to 2003	For the Nine Months Ended September 30, 2004 as Compared to 2003
Payroll and related costs, including equity compensation	\$(0.4)	\$(1.5)
Capitalization of internal-use software development costs and other	—	0.2
Total net decrease	\$(0.4)	\$(1.3)

We believe that research and development expenses will increase slightly during the fourth quarter of 2004 as compared to the decreases in the periods presented above, as we continue to make development investments in our core technology service and refinements to our other service offerings.

Sales and Marketing. Sales and marketing expenses consist primarily of payroll and related costs, equity-related compensation and commissions for personnel engaged in marketing, sales and service support functions, as well as advertising and promotional expenses.

Sales and marketing expenses increased 10%, or \$1.2 million, to \$13.0 million for the three months ended September 30, 2004 as compared to \$11.8 million for the three months ended September 30, 2003. For the nine months ended September 30, 2004, sales and marketing expenses increased 16%, or \$5.7 million, to \$40.6 million as compared to \$34.9 million for the nine months ended September 30, 2003. The increase in sales and marketing expenses for both the three- and nine-month periods was primarily due to an increase in commissions, a component of payroll and payroll-related costs, due to higher sales quarter over quarter and an increase in marketing spending during the third quarter of 2004. The following table quantifies the net increase in sales and marketing expenses for the periods presented (in millions):

	For the Three Months Ended September 30, 2004 as Compared to 2003	For the Nine Months Ended September 30, 2004 as Compared to 2003
Payroll and related costs, including equity compensation	\$1.0	\$4.1
Advertising and related costs	0.1	0.5
Other expenses	0.1	1.1
Total increase	\$1.2	\$5.7

We believe that sales and marketing expenses will increase during the fourth quarter of 2004 due to an expected increase in commissions as a result of higher forecasted sales.

General and Administrative. General and administrative expenses consist primarily of depreciation of property and equipment used by Akamai internally, payroll and related costs, including equity-related compensation and related expenses for executive, finance, business applications, network management, human resources and other administrative personnel, fees for professional services, non-income related taxes, the provision for doubtful accounts and rent and other facility-related expenditures for leased properties. During the nine months ended September 30, 2004, we capitalized software development costs of approximately

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\$200,000, consisting of external consulting costs and payroll and payroll-related costs related to the development of internally-used software applications.

General and administrative expenses decreased 11%, or \$1.4 million, to \$11.9 million for the three months ended September 30, 2004 as compared to \$13.3 million for the three months ended September 30, 2003. For the nine months ended September 30, 2004, general and administrative expenses decreased 26%, or \$11.5 million, to \$33.6 million as compared to \$45.1 million for the nine months ended September 30, 2003. The decrease in general and administrative expenses for both periods was primarily due to a reduction in depreciation expense as a result of assets becoming fully depreciated and reduced rent expense as a result of the impact of restructurings which occurred in previous years. During both the three- and nine-month periods ended September 30, 2004, however, consulting and advisory services increased significantly compared to the same periods in 2003 as a result of the costs associated with the evaluation of our internal controls in order to allow management to report on, and our independent auditors to attest to, our internal controls over financial reporting as required by Section 404 of the Sarbanes-Oxley Act of 2002.

For the three months ended September 30, 2004 as compared to the same period in 2003, payroll and payroll-related costs, including equity compensation, increased as a result of headcount growth, offset by a decline in equity compensation during the third quarter of 2004 as stock awards became fully vested earlier in 2004. The decrease in payroll and related costs, including equity compensation, for the nine-month period ended September 30, 2004 as compared to the same period in 2003 was primarily a result of the vesting in May 2004 of shares of restricted stock held by a substantial number of employees. The following table quantifies the net reduction in general and administrative expenses for the periods presented (in millions):

	For the Three Months Ended September 30, 2004 as Compared to 2003	For the Nine Months Ended September 30, 2004 as Compared to 2003
Depreciation	\$(2.3)	\$ (8.5)
Payroll and related costs, including equity compensation	0.1	(3.3)
Rent and facilities	(0.2)	(1.0)
Consulting and advisory services	1.0	2.3
Other expenses	—	(1.0)
	—	—
Total net decrease	\$(1.4)	\$(11.5)

We do not expect significant further decreases in general and administrative expenses in the fourth quarter of 2004; rather, we believe that these expenses will remain consistent with our third quarter expenses as we continue to maintain our cost structure.

Amortization of Other Intangible Assets. Amortization of other intangible assets consists of amortization of assets acquired in business combinations and amortization of acquired license rights. Amortization of other intangible assets remained constant at \$12,000 for the each of the three months ended September 30, 2004 and 2003. For the nine months ended September 30, 2004, amortization of other intangible assets decreased 98%, or \$2.2 million, to \$36,000 as compared to \$2.2 million for the nine months ended September 30, 2003. Intangible assets acquired in business combinations were fully amortized as of the end of the first quarter of 2003; therefore, there was no corresponding amortization of such intangible assets in 2004. We expect to amortize approximately \$12,000 of other intangible assets for the fourth quarter of 2004 and \$48,000 in each year thereafter through 2008, at which time such assets will have been fully amortized.

Restructuring Charges (Benefits). During the nine months ended September 30, 2003, we recorded net restructuring benefits of \$8.5 million as a result of amendments to certain lease agreements. As a result of amendments to, or terminations of, long-term leases, we reversed \$9.6 million of previously recorded restructuring liabilities, offset by a restructuring charge of \$1.1 million for costs relating to the restructuring of a facility located in Europe. The reversals represent the difference between the previously estimated restructuring liabilities and the amounts payable under negotiated agreements for certain leased properties

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with these properties' landlords. Beginning in 2004, our monthly rental payments have been reduced to a lower amount more aligned with current market rates.

The following table summarizes the restructuring activity related to real estate leases for the nine months ended September 30, 2004 (in millions):

	<u>Restructuring Liabilities</u>
Ending balance, December 31, 2003	\$ 5.2
Cash payments	(1.2)
	<u>—</u>
Ending balance, September 30, 2004	\$ 4.0
	<u>—</u>
Current portion of accrued restructuring liabilities	\$ 1.4
	<u>—</u>
Long-term portion of accrued restructuring liabilities	\$ 2.6
	<u>—</u>

The restructuring liabilities will be fully recognized through August 2007. We do not anticipate significant restructuring charges in the future; however, we will continue to pursue modifications or settlements on our long-term leases if we believe it is in the best interests of Akamai and our stockholders. We have estimated the amount of restructuring liabilities associated with real estate leases based on the most recently available market data and discussions with our lessors and real estate advisors.

Interest Income. Interest income includes interest earned on invested cash balances and interest earned on notes receivable for stock. Interest income increased 138%, or \$294,000, to \$507,000 for the three months ended September 30, 2004 as compared to \$213,000 for the three months ended September 30, 2003. For the nine months ended September 30, 2004, interest income increased 72%, or \$651,000, to \$1.6 million as compared to \$904,000 for the nine months ended September 30, 2003. The increases during each of these periods was a result of an increase in our invested cash and marketable securities balance from \$99.0 million as of September 30, 2003 to \$119.8 million as of September 30, 2004.

Interest Expense. Interest expense includes interest accrued on our debt obligations as well as amortization of deferred financing costs. Interest expense decreased 55%, or \$2.5 million, to \$2.0 million for the three months ended September 30, 2004 as compared to \$4.6 million for the three months ended September 30, 2003. For the nine months ended September 30, 2004, interest expense decreased 40%, or \$5.4 million, to \$8.3 million as compared to \$13.7 million for the nine months ended September 30, 2003. The decrease was due to lower interest expense as a result of our repurchases of a substantial portion of our outstanding 5 1/2% convertible subordinated notes in December 2003 and in the first nine months of 2004, offset by interest payable on our 1% convertible senior notes issued in December 2003 and January 2004. During the nine months ended September 30, 2004, we repurchased \$144.5 million in aggregate principal amount of our 5 1/2% convertible subordinated notes. As a result of these transactions, we believe that interest expense on our debt obligations, including deferred financing amortization and capital lease interest expense, will not exceed \$10.3 million in 2004.

Other Income (Expense), net. Net other income (expense) represents foreign exchange gains and losses incurred during the periods presented. Other net income increased 226%, or \$70,000, to \$101,000 for the three months ended September 30, 2004 as compared to \$31,000 for the three months ended September 30, 2003. For the nine months ended September 30, 2004, other net expense decreased 29%, or \$50,000, to \$122,000 as compared to \$172,000 for the nine months ended September 30, 2003. These changes during the periods are due to exchange rate fluctuations. Net other income (expense) may fluctuate in the future based upon the movement in foreign exchange rates.

Loss on Early Extinguishment of Debt. During the three and nine months ended September 30, 2004, we recorded a loss on early extinguishment of debt of \$634,000 and \$5.9 million, respectively, as a result of costs incurred in connection with our repurchase of a portion of our 5 1/2% convertible subordinated notes during these periods. This loss of \$5.9 million consists of the reduction of \$2.1 million of deferred financing costs associated with repurchases of notes prior to their maturity; \$2.3 million in premiums above par value

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paid to repurchase such notes; and \$1.5 million in advisory services and offering costs incurred related to the repurchases.

Liquidity and Capital Resources

To date, we have financed our operations primarily through the following transactions:

- private sales of capital stock;
- the issuance in April 1999 of senior subordinated notes, which we repaid in 1999, totaling approximately \$124.6 million in net proceeds;
- an initial public offering of our common stock in October 1999 that provided \$217.6 million after underwriters' discounts and commissions;
- the sale in June 2000 of an aggregate of \$300 million in principal amount of our 5 1/2% convertible subordinated notes, which generated net proceeds of \$290.2 million;
- the sale in December 2003 and January 2004 of an aggregate of \$200 million in principal amount of our 1% convertible senior notes, which generated net proceeds of \$194.1 million; and
- cash generated by operations.

As of September 30, 2004, cash, cash equivalents and marketable securities totaled \$119.8 million, of which \$4.6 million is subject to restrictions limiting our ability to withdraw or otherwise use such cash, cash equivalents and marketable securities. See "Letters of Credit" below.

Cash provided by operating activities was \$35.7 million for the nine months ended September 30, 2004 compared to cash used in operating activities of \$25.7 million for the nine months ended September 30, 2003. The increase in cash provided by operating activities for the nine months ended September 30, 2004 compared to the cash used in operating activities for the same period in 2003 was primarily due to increased service revenue during the first three quarters of 2004, as well as a decrease in accrued restructuring liabilities of \$20.0 million and by a decrease of net cash used in other noncurrent assets and liabilities of \$24.9 million. We expect that cash provided by operating activities will continue to remain positive as a result of an upward trend in cash collections related to an increase in recurring revenue contract bookings and a reduction in payments toward our real estate restructuring liabilities, partially offset by an expected increase in operating expenses that require cash outlays due to expected increases in headcount. However, the timing and amount of future working capital changes and our ability to manage our days sales outstanding will affect the future amount of cash used in or provided by operating activities.

Cash used in investing activities was \$38.7 million for the nine months ended September 30, 2004 compared to cash used in investing activities of \$5.5 million for the nine months ended September 30, 2003. The cash used in investing activities for the nine months ended September 30, 2004, was primarily due to an increase in purchases of investments as a result of an increase in our marketable securities portfolio year over year. Cash used in investing activities for the nine months ended September 30, 2004 reflects net purchases, sales and maturities of investments of \$30.8 million and capital expenditures of \$13.0 million, consisting of the capitalization of internal-use software development costs related to our current and future service offerings and purchase of network infrastructure equipment. During the nine months ended September 30, 2004, cash used in investing activities was offset by a decrease of \$5.0 million in restricted cash to reflect our repurchase of \$5.0 million in principal amount of our 5 1/2% convertible subordinated notes in early 2004 and by a decrease of \$96,000 in restricted cash previously held for security deposits. Cash provided by investing activities in the nine months ended September 30, 2003 was primarily from the net sale and maturity of marketable securities of \$568,000, offset by capital expenditures of \$6.2 million. We continue to expect that total capital expenditures, a component of cash used in investing activities, will not exceed 10% of revenues in 2004.

Cash used in financing activities was \$110.7 million for the nine months ended September 30, 2004, as compared to cash provided by financing activities of \$2.4 for the nine months ended September 30, 2003. Cash used in financing activities during the nine months ended September 30, 2004 reflects proceeds received from

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the issuance of our 1% convertible senior notes, net of financings costs, of \$24.3 million and issuances of common stock under our stock plans of \$9.9 million. Proceeds from our issuances of securities and issuances of common stock under our stock plans were offset by payments for the repurchase of \$144.5 million in principal amount of our 5 1/2% convertible subordinated notes and payments on our capital lease obligations of \$402,000. Cash provided by financing activities in the nine months ended September 30, 2003 reflects \$1.9 million in proceeds from the issuance of common stock to employees and \$1.8 million in proceeds from repayment of a note receivable, offset by payments on capital lease obligations of \$1.3 million.

Changes in cash, cash equivalents and marketable securities are dependent upon changes in working capital items such as deferred revenues, accounts payable, accounts receivable and various accrued expenses, as well as changes in our capital and financial structure, including debt repurchases and issuances, stock option exercises, sale of equity investments and settlements of notes receivable for stock.

The following table represents the net outflow of cash, cash equivalents and marketable securities under the direct cash flow method for the periods presented (in millions):

	For the Nine Months Ended September 30, 2004	For the Nine Months Ended September 30, 2003
Cash, cash equivalents and marketable securities balance as of December 31, 2003 and 2002, respectively	\$ 208.4	\$125.2
Changes in cash, cash equivalents and marketable securities:		
Receipts from customers	147.7	111.9
Payments to vendors	(62.8)	(84.8)
Payments for employee payroll	(50.1)	(46.9)
Debt repurchases	(144.5)	—
Debt proceeds	24.3	—
Debt interest and premium payments	(16.0)	(16.5)
Stock option exercises and employee stock purchase plan issuances	9.9	1.9
Sale of equity investments and repayment of note receivable for stock	—	2.9
Other	2.9	5.3
Net decrease	(88.6)	(26.2)
Cash, cash equivalents and marketable securities balance as of September 30, 2004 and 2003, respectively	\$ 119.8	\$ 99.0

We believe that our current cash, cash equivalents and marketable securities of \$119.8 million and projected cash generated from future operations will be sufficient to meet our cash needs for working capital and capital expenditures for at least the next 24 months. If the assumptions underlying our business plan regarding future revenues and expenditures change or if unexpected opportunities or needs arise, we may seek to raise additional cash by selling equity or debt securities. We may seek to retire or refinance our long-term debt with cash, equity or a combination thereof. If additional funds are raised through the issuance of equity or debt securities, these securities could have rights, preferences and privileges senior to those accruing to holders of common stock, and the terms of such debt could impose restrictions on our operations. The sale of additional equity or convertible debt securities could result in additional dilution to our stockholders. See “Factors Affecting Future Operating Results.”

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Contractual Obligations and Commercial Commitments

The following table presents our contractual obligations and commercial commitments as of September 30, 2004 over the next five years and thereafter (in millions):

Contractual Obligations as of September 30, 2004	Payments Due by Period				
	Total	Less than 12 Months	12-36 Months	36-60 Months	More than 60 Months
5 1/2% convertible subordinated notes	\$ 81.5	\$ —	\$ 81.5	\$ —	\$ —
1% convertible senior notes	200.0	—	—	—	200.0
Interest on convertible notes outstanding	72.4	6.4	13.0	4.0	49.0
Bandwidth and co-location agreements	10.4	9.2	1.2	—	—
Real estate operating leases	23.2	6.2	11.3	5.7	—
Capital leases and vendor financing	0.4	0.4	—	—	—
Vendor equipment purchase obligations	0.5	0.5	—	—	—
Open vendor purchase orders	3.4	3.4	—	—	—
Total	\$391.8	\$26.1	\$107.0	\$9.7	\$249.0

Letters of Credit

As of September 30, 2004, we had issued \$4.6 million in irrevocable letters of credit in favor of third-party beneficiaries, primarily related to facility leases. The letters of credit are collateralized by restricted marketable securities, of which \$3.7 million are classified as long-term marketable securities and \$932,000 are classified as short-term marketable securities on the consolidated balance sheet dated as of September 30, 2004. The restrictions on these marketable securities lapse as we fulfill our obligations or as such obligations expire as provided by the letters of credit. These restrictions are expected to lapse through May 2009.

Off-Balance Sheet Arrangements

We have entered into indemnification agreements with third parties, including vendors, customers, landlords, our officers and directors, shareholders of acquired companies, joint venture partners and third parties to whom we license technology. Generally, these indemnification agreements require us to reimburse losses suffered by the third party due to various events, such as lawsuits arising from patent or copyright infringement or our negligence. These indemnification obligations are considered off-balance sheet arrangements in accordance with Financial Accounting Standards Board, or FASB, Interpretation 45, of FIN 45, "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others." See "Obligations under Guarantees" in the footnotes to our consolidated financial statements included in the Annual Report on Form 10-K for the year ended December 31, 2003 for further discussion of these indemnification agreements. The initial recognition and initial measurement provisions of FIN 45 apply on a prospective basis to guarantees issued or modified after December 31, 2003. The fair value of guarantees issued or modified during the three months ended September 30, 2004 was determined to be immaterial. As of September 30, 2004, Akamai does not have any additional off-balance sheet arrangements, except for operating leases, and has not entered into transactions with special purpose entities.

Recent Accounting Pronouncement

In September 2004, the Emerging Issues Task Force (the "EITF") reached consensus on Issue 04-8 "The Effect of Contingently Convertible Debt on Diluted Earnings per Share." EITF 04-8 provides guidance on when the dilutive effect of contingently convertible debt securities with a market trigger should be included in diluted earnings per share, or EPS. The guidance states that these securities should be treated the same as other convertible securities and included in diluted EPS computation, regardless of whether the market price trigger has been met. If EITF 04-8 becomes finalized, it will be effective for all periods ending after December 15, 2004 and would be applied by retrospectively, restating previously reported EPS.

Factors Affecting Future Operating Results

The markets in which we operate are highly competitive, and we may be unable to compete successfully against new entrants and established companies with greater resources.

We compete in markets that are new, intensely competitive, highly fragmented and rapidly changing. We have experienced and expect to continue to experience increased competition. Many of our current competitors, as well as a number of our potential competitors, have longer operating histories, greater name recognition, broader customer relationships and industry alliances and substantially greater financial, technical and marketing resources than we do. Other competitors may attract potential customers by offering services that may be perceived as less sophisticated versions of our services at lower prices than those we charge. Our competitors may be able to respond more quickly than we can to new or emerging technologies and changes in customer requirements. Some of our current or potential competitors may bundle their services with other services, software or hardware in a manner that may discourage website owners from purchasing any service we offer or Internet service providers from installing our servers. Increased competition could result in price and revenue reductions, loss of customers and loss of market share, which could materially and adversely affect our business, financial condition and results of operations.

If the prices we charge for our services decline over time, our business and financial results are likely to suffer.

Prices we have been charging for some of our services have declined in recent years. We expect that this decline may continue in the future as a result of, among other things, existing and new competition in the markets we address. Consequently, our historical revenue rates may not be indicative of future revenues based on comparable traffic volumes. If we are unable to sell our services at acceptable prices relative to our costs or if we are unsuccessful with our strategy of “upselling” our higher-priced services to our customers, our revenues and gross margins will decrease, and our business and financial results will suffer.

Failure to increase our revenues and keep our expenses consistent with revenues could prevent us from maintaining profitability.

The quarter ended March 31, 2004 was the first quarter in our corporate history during which we achieved profitability as measured in accordance with generally accepted accounting principles. We have large fixed expenses, and we expect to continue to incur significant bandwidth, sales and marketing, product development, administrative, interest and other expenses. Therefore, we will need to generate higher revenues to maintain profitability. There are numerous factors that could, standing alone or combined with other factors, impede our ability to increase revenues and/or moderate expenses, including:

- failure to increase sales of our services;
- significant increases in bandwidth costs or other operating expenses;
- inability to maintain or increase our prices;
- any lack of market acceptance of our services due to continuing concerns about commercial use of the Internet, including security, reliability, speed, cost, ease of access, quality of service and regulatory initiatives;
- any failure of our current and planned services and software to operate as expected;
- a failure by us to respond rapidly to technological changes in our industry that could cause our services to become obsolete;
- unauthorized use or access to content delivered over our network;
- a continuation of adverse economic conditions worldwide that have contributed to slowdowns in capital expenditures by businesses, particularly capital spending in the information technology market;

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- failure of a significant number of customers to pay our fees on a timely basis or at all or to continue to purchase our services in accordance with their contractual commitments; and
- inability to attract high-quality customers to purchase and implement our current and planned services and software.

If we are unable to develop new services and enhancements to existing services, and if we fail to predict and respond to emerging technological trends and customers' changing needs, our operating results may suffer.

The market for our services is characterized by rapidly changing technology, evolving industry standards and new product and service introductions. Our operating results depend on our ability to develop and introduce new services into existing and emerging markets. The process of developing new technology is complex and uncertain, and if we fail to accurately predict customers' changing needs and emerging technological trends, our business could be harmed. We must commit significant resources to developing new services or enhancements to our existing services before knowing whether our investments will result in products the market will accept. Furthermore, we may not execute successfully our technology initiatives because of errors in planning or timing, technical hurdles that we fail to overcome in a timely fashion, or a lack of appropriate resources. Failures in execution or market acceptance of new services we introduce could result in competitors providing those solutions before we do and loss of market share, revenues, and earnings.

Reduction of revenue from Microsoft would cause our business and financial results to suffer.

For the three- and nine-month periods ended September 30, 2004, Microsoft accounted for 10% and 11%, respectively, of our revenues. A significant decline in sales to Microsoft would reduce our revenues and cause our business and financial results to suffer.

Our substantial leverage may harm our financial condition and results of operations, and our failure to significantly increase our revenues could cause us to fail to make interest or principal payments or repay our outstanding indebtedness, which would seriously harm our business.

We have significant long-term debt, and we may not be able to make interest or principal payments when due. As of September 30, 2004, our total long-term debt was approximately \$281.5 million and our stockholders' deficit was approximately \$143.6 million. Our level of indebtedness could adversely affect our future operations, by increasing our vulnerability to adverse changes in general economic and industry conditions and by limiting or prohibiting our ability to obtain additional financing for capital expenditures, acquisitions, and general corporate and other purposes.

Prior to 2004, we have had negative cash flow from operations. For the year ended December 31, 2003, net cash used in operating activities was approximately \$18.0 million. As of September 30 2004, we had \$81.5 million in aggregate principal amount of our 5 1/2% convertible subordinated notes outstanding. Assuming no additional 5 1/2% convertible subordinated notes are converted or redeemed, our annual interest payments on our 5 1/2% convertible subordinated notes will be approximately \$4.5 million and annual interest payment on our 1% convertible senior notes, will be approximately \$2.0 million. In addition, if our 5 1/2% convertible subordinated notes are converted or if we do not repurchase, redeem, exchange or otherwise repay our outstanding 5 1/2% notes prior to 2007, they will become due at such time.

Any unplanned interruption in our network or services could lead to significant costs and disruptions that could reduce our revenues and harm our business, financial results and reputation.

Our business is dependent on providing our customers with fast, efficient and reliable distribution of application and content delivery services over the Internet. For our core services, we currently provide a guarantee that our networks will deliver Internet content 24 hours a day, seven days a week, 365 days a year. If we do not meet this standard, our customer does not pay for all or a part of its services on that day. Our network or services could be disrupted by numerous events, including natural disasters, failure or refusal of our third-party network providers to provide the necessary capacity, power losses, and intentional disruptions of

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our services, such as disruptions caused by software viruses or attacks by unauthorized users. For example, approximately four percent of our customers experienced a brief delay in delivery of services on June 15, 2004 as a result of a denial of service resulting from an attack by hackers on our network. We believe this attack targeted several well-known Web sites that are customers of Akamai. Although we have taken steps to enhance our ability to prevent the recurrence of such an incident, there can be no assurance that similar attacks will not be attempted in the future or that a successful attack would not be more damaging. Any widespread loss or interruption of our network or services would reduce our revenues and could harm our business, financial results and reputation.

We may have insufficient transmission capacity which could result in interruptions in our services and loss of revenues.

Our operations are dependent in part upon transmission capacity provided by third-party telecommunications network providers. We believe that we have access to adequate capacity to provide our services; however, there can be no assurance that we are adequately prepared for unexpected increases in bandwidth demands by our customers. In addition, the bandwidth we have contracted to purchase may become unavailable for a variety of reasons. For example, a number of these network providers are operating under the protection of the federal bankruptcy laws. As a result, there is uncertainty about whether such providers, or others that enter into bankruptcy, will be able to continue to provide services to us. Any failure of these network providers to provide the capacity we require, due to financial or other reasons, may result in a reduction in, or interruption of, service to our customers. If we do not have access to third-party transmission capacity, we could lose customers. If we are unable to obtain transmission capacity on terms commercially acceptable to us, our business, and financial results could suffer. In addition, our telecommunications and network providers typically provide rack space for our servers. Damage or destruction of, or other denial of access to, a facility where our servers are housed could result in a reduction in, or interruption of, service to our customers.

Because our services are complex and are deployed in complex environments, they may have errors or defects that could seriously harm our business.

Our services are highly complex and are designed to be deployed in and across numerous large and complex networks. From time to time, we have needed to correct errors and defects in our software. In the future, there may be additional errors and defects in our software that may adversely affect our services. We may not have in place adequate quality assurance procedures to ensure that we detect errors in our software in a timely manner. If we are unable to efficiently fix errors or other problems that may be identified, or if there are unidentified errors that allow persons to improperly access our services, we could experience loss of revenues and market share, damage to our reputation, increased expenses and legal actions by our customers.

If the estimates we make, and the assumptions on which we rely, in preparing our financial statements prove inaccurate, our actual results may be adversely affected.

Our financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America. The preparation of these financial statements requires us to make estimates and judgments about taxes, revenue recognition, capitalization of internal-use software, contingent obligations, doubtful accounts and restructuring charges, among other things. These estimates and judgments affect the reported amounts of our assets, liabilities, revenues and expenses, the amounts of charges accrued by us, such as those made in connection with our restructuring charges, and related disclosure of contingent assets and liabilities. We base our estimates on historical experience and on various other assumptions that we believe to be reasonable under the circumstances. If our estimates or the assumptions underlying them are not correct, we may need to accrue additional charges that could adversely affect our results of operations, which in turn could adversely affect our stock price.

We may be exposed to potential risks resulting from new requirements under Section 404 of the Sarbanes-Oxley Act of 2002.

Section 404 of the Sarbanes-Oxley Act requires that we evaluate and determine the effectiveness of our internal control over financial reporting in order to allow management to report on, and our independent auditors to attest to, such effectiveness. We may encounter unexpected delays in implementing the requirements relating to internal controls; therefore, we cannot be certain about the timing of completion of our evaluation, testing and remediation actions or the impact that these activities will have on our operations. We have dedicated a significant amount of time and resources to ensuring compliance and also expect to incur additional expenses and diversion of management's time as a result of performing the system and process evaluation, testing and remediation in order to comply with the management certification and auditor attestation requirements. We cannot provide any assurance that we will be able to complete our evaluation of our internal controls in time for us to successfully remediate any internal control deficiencies or that our independent registered public accounting firm will be able to complete its assessment of our internal controls in a timely manner. If we identify significant deficiencies and material weaknesses that lead us or our independent registered public accounting firm to conclude that our internal controls over financial reporting were not effective as of December 31, 2004, or if we or our independent registered public accounting firm are unable to reach a determination about the effectiveness of our internal controls which could cause us to fail to meet our reporting obligations, there could be an adverse affect on our business and financial results.

If our license agreement with MIT terminates, our business could be adversely affected.

We have licensed technology from MIT covered by various patents, patent applications and copyrights relating to Internet content delivery technology. Some of our technology is based in part on the technology covered by these patents, patent applications and copyrights. Our license is effective for the life of the patents and patent applications; however, under limited circumstances, such as a cessation of our operations due to our insolvency or our material breach of the terms of the license agreement, MIT has the right to terminate our license. A termination of our license agreement with MIT could have a material adverse effect on our business.

We have incurred and could continue to incur substantial costs defending our intellectual property from infringement or claims of infringement.

Other companies or individuals, including our competitors, may obtain patents or other proprietary rights that would prevent, limit or interfere with our ability to make, use or sell our services. As a result, we may be found to infringe the proprietary rights of others. In the event of a successful claim of infringement against us and our failure or inability to license the infringed technology, our business and operating results would be significantly harmed. Companies in the Internet market are increasingly bringing suits alleging infringement of their proprietary rights, particularly patent rights. We have been named as a defendant in several lawsuits alleging that we have violated other companies' intellectual property rights. Any litigation or claims, whether or not valid, could result in substantial costs and diversion of resources and require us to do one or more of the following:

- cease selling, incorporating or using products or services that incorporate the challenged intellectual property;
- pay substantial damages;
- obtain a license from the holder of the infringed intellectual property right, which license may not be available on reasonable terms or at all; and
- redesign products or services.

If we are forced to take any of these actions, our business may be seriously harmed.

Our business will be adversely affected if we are unable to protect our intellectual property rights from third-party challenges.

We rely on a combination of patent, copyright, trademark and trade secret laws and restrictions on disclosure to protect our intellectual property rights. We have brought numerous lawsuits against entities that we believe are infringing on our intellectual property rights. These legal protections afford only limited protection. Monitoring unauthorized use of our services is difficult and we cannot be certain that the steps we have taken will prevent unauthorized use of our technology, particularly in foreign countries where the laws may not protect our proprietary rights as fully as in the United States. Although we have licensed from other parties proprietary technology covered by patents, we cannot be certain that any such patents will not be challenged, invalidated or circumvented. Furthermore, we cannot be certain that any pending or future patent applications will be granted, that any future patent will not be challenged, invalidated or circumvented, or that rights granted under any patent that may be issued will provide competitive advantages to us.

If we are unable to retain our key employees and hire qualified sales and technical personnel, our ability to compete could be harmed.

Our future success depends upon the continued services of our executive officers and other key technology, sales, marketing and support personnel who have critical industry experience and relationships that they rely on in implementing our business plan. None of our officers or key employees is bound by an employment agreement for any specific term. We have a “key person” life insurance policy covering only the life of F. Thomson Leighton, our Chief Scientist and a member of our Board of Directors. The loss of the services of any of our key employees could delay the development and introduction of and negatively impact our ability to sell our services.

We face risks associated with international operations that could harm our business.

We have operations in several foreign countries and may continue to expand our sales and support organizations internationally. Such expansion could require us to make significant expenditures. We are increasingly subject to a number of risks associated with international business activities that may increase our costs, lengthen our sales cycle and require significant management attention. These risks include:

- lack of market acceptance of our software and services abroad;
- increased expenses associated with marketing services in foreign countries;
- general economic conditions in international markets;
- currency exchange rate fluctuations;
- unexpected changes in regulatory requirements resulting in unanticipated costs and delays;
- interpretations of laws or regulations that would subject us to regulatory supervision or cause us to incur substantial expenses or, in the alternative, require us to exit a country which could have a negative impact on the quality of our services or our results of operations;
- tariffs, export controls and other trade barriers;
- longer accounts receivable payment cycles and difficulties in collecting accounts receivable; and
- potentially adverse tax consequences.

As part of our business strategy, we have entered into and may enter into or seek to enter into business combinations and acquisitions that may be difficult to integrate, disrupt our business, dilute stockholder value or divert management attention.

We have made acquisitions of other companies in the past and may enter into additional business combinations and acquisitions in the future. Acquisitions are typically accompanied by a number of risks, including the difficulty of integrating the operations and personnel of the acquired companies, the potential

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disruption of our ongoing business, the potential distraction of management, expenses related to the acquisition and potential unknown liabilities associated with acquired businesses. If we are not successful in completing acquisitions that we may pursue in the future, we may be required to reevaluate our business strategy, and we may incur substantial expenses and devote significant management time and resources without a productive result. In addition, with future acquisitions, we could use substantial portions of our available cash or make dilutive issuances of securities. Future acquisitions or attempted acquisitions could have an adverse effect on our ability to become profitable.

If we are required to seek additional funding, such funding may not be available on acceptable terms or at all.

If our revenues decrease or grow more slowly than we anticipate or if our operating expenses increase more than we expect or cannot be reduced in the event of lower revenues, we may need to obtain funding from outside sources. If we are unable to obtain this funding, our business would be materially and adversely affected. In addition, even if we were to find outside funding sources, we might be required to issue securities with greater rights than the securities we have outstanding today. We might also be required to take other actions that could lessen the value of our common stock, including borrowing money on terms that are not favorable to us, if at all.

Internet-related and other laws could adversely affect our business.

Laws and regulations that apply to communications and commerce over the Internet are becoming more prevalent. In particular, the growth and development of the market for online commerce has prompted calls for more stringent tax, consumer protection and privacy laws, both in the United States and abroad, that may impose additional burdens on companies conducting business online. This could negatively affect the businesses of our customers and reduce their demand for our services. Tax laws that might apply to our servers, which are located in many different jurisdictions, could require us to pay additional taxes that would adversely affect our profitability. Internet-related laws, however, remain largely unsettled, even in areas where there has been some legislative action. The adoption or modification of laws or regulations relating to the Internet or our operations, or interpretations of existing law, could adversely affect our business.

Terrorist activities and resulting military and other actions could adversely affect our business.

Terrorist attacks in New York, Pennsylvania and Washington, D.C. in September 2001 disrupted commerce throughout the United States and other parts of the world. The continued threat of terrorism within the United States and abroad, and the potential for military action and heightened security measures in response to such threat, may cause significant disruption to commerce throughout the world. To the extent that such disruptions result in delays or cancellations of customer orders, a general decrease in corporate spending on information technology, or our inability to effectively market, sell or operate our services and software, our business and results of operations could be materially and adversely affected.

Provisions of our charter documents, our stockholder rights plan and Delaware law may have anti-takeover effects that could prevent a change in control even if the change in control would be beneficial to our stockholders.

Provisions of our amended and restated certificate of incorporation, by-laws and Delaware law could make it more difficult for a third party to acquire us, even if doing so would be beneficial to our stockholders. In addition, our Board of Directors has adopted, and recently amended, a shareholder rights plan the provisions of which could make it more difficult for a potential acquirer of Akamai to consummate an acquisition transaction.

A class action lawsuit has been filed against us that may be costly to defend and the outcome of which is uncertain and may harm our business.

We are named as a defendant in a purported class action lawsuit filed in 2001 alleging that the underwriters of our initial public offering received undisclosed compensation in connection with our initial public offering of common stock in violation of the Securities Act and the Securities Exchange Act of 1934, as amended, which we refer to as the Exchange Act. Any conclusion of these matters in a manner adverse to us could have a material adverse effect on our financial position and results of operations.

We may become involved in other litigation that may adversely affect us.

In the ordinary course of business, we may become involved in litigation, administrative proceedings and governmental proceedings. Such matters can be time-consuming, divert management's attention and resources and cause us to incur significant expenses. Furthermore, there can be no assurance that the results of any of these actions will not have a material adverse effect on our business, results of operations or financial condition.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

Our exposure to market risk for changes in interest rates relates primarily to our investment portfolio. In our investment portfolio we do not use derivative financial instruments. We place our investments with high quality issuers and, by policy, limit the amount of risk by investing primarily in money market funds, United States Treasury obligations, high-quality corporate obligations and certificates of deposit.

We may incur realized losses as a result of early redemptions of our debt securities. Our 5 1/2% convertible subordinated notes and 1% convertible senior notes are subject to changes in market value. Under certain conditions, the holders of our 1% convertible senior notes may require us to redeem the notes on or after December 15, 2010. As of September 30, 2004, the carrying amount and fair value of the 5 1/2% convertible subordinated notes were \$81.5 million and \$82.9 million, respectively. As of September 30, 2004, the carrying amount and fair value of the 1% convertible senior notes were \$200.0 million and \$234.8 million, respectively.

We have operations in Europe and Asia. As a result, we are exposed to fluctuations in foreign exchange rates. Additionally, we may continue to expand our operations globally and sell to customers in foreign locations, which may increase our exposure to foreign exchange fluctuations.

Item 4. Controls and Procedures

Akamai's management, with the participation of our Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act) as of September 30, 2004. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer concluded that, as of September 30, 2004, our disclosure controls and procedures were (1) designed to ensure that material information relating to us, including our consolidated subsidiaries, is made known to our Chief Executive Officer and Chief Financial Officer by others within those entities, particularly during the period in which this report was being prepared and (2) effective, in that they provide reasonable assurance that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission's rules and forms.

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act), occurred during the fiscal quarter ended September 30, 2004 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

Item 1. *Legal Proceedings*

In September 2002, Teknowledge Corporation, or Teknowledge, filed suit in the United States District Court for the District of Delaware against Akamai, C&W and Inktomi Corporation alleging that certain services offered by each company infringe a Teknowledge patent relating to automatic retrieval of changed files by a network software agent. On September 30, 2004, Akamai entered into an agreement with Teknowledge pursuant to which we made a cash payment in return for a grant by Teknowledge to us and our resellers, customers and end users of a non-exclusive, worldwide, irrevocable and fully paid-up license to certain Teknowledge intellectual property. In addition, Teknowledge agreed not to sue or threaten to sue us or our resellers, customers, or end users, for past, present and/or future infringement under such intellectual property. Under the terms of the settlement agreement, Akamai did not admit liability or fault with respect to the outstanding claims.

See Item 3 of Part I of our annual report on Form 10-K for the year ended December 31, 2003 and Item I of Part II of our quarterly report on Form 10-Q for the quarter ended June 30, 2004 for a discussion of legal proceedings as to which there were no material developments during the three months ended September 30, 2004.

Item 6. *Exhibits*

The exhibits filed as part of this quarterly report on Form 10-Q are listed in the Exhibit Index immediately preceding the exhibits and are incorporated herein.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

AKAMAI TECHNOLOGIES, INC.

By: /s/ ROBERT COBUZZI

Robert Cobuzzi,
Chief Financial Officer

Date: November 9, 2004

EXHIBIT INDEX

Exhibit 10.29	Employment letter agreement dated August 9, 2004 by and between the Registrant and Paul Sagan.
Exhibit 10.30	Employment letter agreement dated June 4, 2004 by and between the Registrant and Lisa Arthur.
Exhibit 10.31†	Addendum dated as of September 1, 2004 by and between the Registrant and Microsoft Corporation.
Exhibit 31.1	Certification of Chief Executive Officer pursuant to Rule 13a-14(a)/ Rule 15d-14(a) of the Securities Exchange Act of 1934, as amended
Exhibit 31.2	Certification of Chief Financial Officer pursuant to Rule 13a-14(a)/ Rule 15d-14(a) of the Securities Exchange Act of 1934, as amended
Exhibit 32.1	Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
Exhibit 32.2	Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

† Confidential treatment requested as to certain portions, which portions have been separately filed with the Securities and Exchange Commission.

July 20, 2004

Mr. Paul Sagan
[address]

Re: Employment Agreement

Dear Paul:

This letter will set forth the terms of your full-time employment as President of Akamai Technologies, Inc. (the "Company") effective July 1, 2004.

1. Title and Duties.

During your employment, you shall serve as President of the Company and shall have all powers and duties consistent with this position, reporting to and subject to the direction and control of the Company's Chief Executive Officer ("CEO") and Board of Directors (the "Board"). You shall perform such other duties and responsibilities on behalf of the Company as may reasonably be assigned from time to time by the CEO and/or Board consistent with the position of President. In no way limiting the foregoing, your duties and responsibilities hereunder shall include responsibility for the efficiency of the Company's management process, the effectiveness of the Company's business planning and, with the CEO, operating results. You will monitor continuous improvement in the Platform and oversee the strengthening of our internal controls over financial reporting and disclosure controls and procedures; enhancement of the quality of Akamai's strategic planning and business processes, including the connection between Product Management and Sales; and implementation of personnel leadership development and other Human Resources initiatives.

2. Base Salary.

Your base salary shall be at the annualized rate of \$300,000 per year (\$25,000 per month). Your salary shall be subject to review as determined from time to time by the CEO and the Compensation Committee of the Board of Directors of the Company.

3. Employee Benefits.

You shall be entitled to health insurance, vacation, and other employee benefits provided to senior executives of the Company, so long as and to the extent any such benefit is provided by the Company and provided you meet any eligibility requirements to participate. The Company may alter, modify, add to or delete any employee benefits maintained for its employees generally at any time, as it, in its sole judgment, determines to be appropriate.

4. Invention And Non-Disclosure Agreement And Non-Competition and Non-Solicitation Agreement.

The Invention and Non-Disclosure Agreement dated March 28, 1998 between you and the Company and the Non-Competition and Non-Solicitation Agreement dated October 28, 1998 by and between you and the Company shall remain in full force and effect.

5. Annual Bonus.

No change to annual bonus at this time. Annual bonus target is set at \$20,000 (pursuant to the 2004 EVP bonus plan).

6. Stock.

No change to equity position at this time.

7. No Term.

This letter is not to be construed as an agreement expressed or implied to employ you for any stated term. Either you or the Company may terminate the employment relationship at any time for any reason.

Please sign below to indicate your acceptance of the terms of this Employment Agreement.

Very truly yours,

AKAMAI TECHNOLOGIES, INC.

By: /s/ George Conrades

Name: George Conrades
Title: CEO

I accept the terms of this Employment Agreement with Akamai Technologies, Inc. as set forth herein.

By: /s/ Paul Sagan

Name: Paul Sagan
Date: 8/9/04

June 3, 2004

Lisa Arthur
[address]

Dear Lisa:

On behalf of Akamai Technologies, Inc. (referred to in this letter collectively with its subsidiaries as the "Company"), I am pleased to confirm the offer of full-time employment with the Company that Tiffany Mosher-Taylor made to you for the position of Vice President, Global Marketing and Chief Marketing Officer in our Cambridge office. You will report to George Conrades in this capacity starting on June 28, 2004. This offer is contingent upon the following: (1) completion of an employment application, which is enclosed with this letter; (2) successful completion of a check of your business references; (3) your consent to and the successful completion of a background investigation conducted pursuant to the Company's standard procedures.

Your base salary will be \$9,615.38 bi-weekly (\$250,000.00 on an annualized basis). You will be eligible to receive an annual incentive bonus, based on performance against objectives set by your manager, of up to 20% of your base salary. Your compensation shall be subject to review annually.

In your first year of employment as Vice President, Global Marketing and Chief Marketing Officer, you will be eligible to earn a maximum one-time bonus of \$30,500.00, less withholding taxes, to cover your Oracle stock option buy-out and relocation expenses to Cambridge. The bonus will be paid out in two installments, with half being paid in the first payroll, and half being paid in the first payroll after six months from your start date on the condition that you are performing your duties to the satisfaction of the Company. In the event that you leave the employ of the Company voluntarily or leave the Vice President Global Marketing and Chief Marketing Officer role voluntarily before one or both of the bonus installments have been earned, no further payments will be made. If you leave the Company or role voluntarily within one year, you will be required to return the bonus payments on a prorated basis.

As part of this employment offer, the Company will recommend to the Akamai Board of Directors that you be granted a stock option under the Company's 1998 Stock Incentive Plan (the Plan) for the purchase of an aggregate of 75,000 shares of Common Stock of the Company, at an option price equal to the fair market value of the Common Stock as determined by the Board on the date the Board of Directors approves your stock option. If approved, your stock options at Akamai will vest over four years, provided you remain employed, all on a schedule beginning on the date your options are granted. The first 25 percent of the options will vest on the first anniversary of your Grant Date. An additional 6.25% of the original number of shares will vest

at the end of each successive full three-month period following the first anniversary of the Grant Date until the fourth anniversary of the Grant Date. Subject to Board approval, your options will be evidenced by a separate option agreement embodying these terms. You will also be eligible to receive such future stock option grants, as the Board of Directors shall from time to time deem appropriate.

You will be eligible to participate in the Employee Stock Purchase Program beginning in the December 2004 offering period. This plan allows you to contribute between 1% and 15% of your salary through regular payroll deductions. The Akamai plan provides for a two-year offering period, that includes four, six-month purchase periods. At the end of each six-month purchase period, the money that has been deducted will be used to purchase shares of Akamai common stock at 85% of the closing price of the Common Stock at the beginning of the offer period or end of the purchase period, whichever is lower.

You will be eligible to elect health insurance, dental insurance, life insurance, and short/long term disability coverage and other benefits that are and may become available generally to employees of the Company. Coverage takes effect the first of the month following date of hire. You will also be eligible to contribute to the Akamai Technologies, Inc. 401(k) Plan immediately upon employment.

You will be eligible for a maximum of three weeks of vacation per year. The number of vacation days for which you are eligible in each year shall accrue at the rate of 1.25 days per month that you are employed and working during such year. Akamai also observes eleven holidays each year. This year nine of the holidays are scheduled days, while two holidays are floating days.

Prior to the commencement of your employment, you will be required to execute a Non-Competition, Non-Solicitation, Proprietary and Confidential Information and Developments Agreement. Execution of this agreement is a condition of employment.

You represent that you are not bound by any employment contract, restrictive covenant or other restriction preventing you from entering into this agreement or carrying out your responsibilities for the Company as contemplated hereby, or which is in any way inconsistent with any of the terms hereof.

Akamai Technologies is an at will employer which means that either you or Akamai may terminate the employment relationship at any time with or without notice and with or without reason. This letter is not to be construed as an agreement, either expressed or implied to employ you for any stated term. No employee, officer or other representative of Akamai, other than the Chief Executive Officer, has any authority to enter into any agreement to the contrary.

This employment offer from Akamai Technologies is contingent upon your submitting an I-9 Employment Eligibility Verification Form acceptable to Akamai Technologies, Inc. on your date of employment. YOU MUST BE PREPARED TO OFFER PROOF OF YOUR EMPLOYABILITY IN THE UNITED

STATES IN ACCORDANCE WITH THE REQUIREMENTS LISTED ON THE I-9 FORM ON YOUR FIRST DAY OF EMPLOYMENT. YOU WILL NOT BE PLACED ON THE AKAMAI PAYROLL AS AN ACTIVE EMPLOYEE UNTIL YOU HAVE PROVIDED THIS DOCUMENTATION. New hire orientations are held every Monday in Cambridge at 10 am. If you are in a different location, a conference bridge will be set up and instructions for dialing in will be provided.

Please accept Akamai's offer of employment by signing the enclosed copy of this letter and the agreements attached and returning all documents to me, ROSS MATTHEWS, AKAMAI TECHNOLOGIES, 8 CAMBRIDGE CENTER, 7TH FLOOR, CAMBRIDGE, MA, 02142. We would like an answer no later than June 11, 2004 .

Sincerely,

AKAMAI TECHNOLOGIES, INC.

/s/ Ross Matthews

Ross Matthews
Recruiting Manager
ross@akamai.com

Enclosures:

- (1) Non-Competition, Non-Solicitation, Proprietary and Confidential Information and Developments Agreement. - 2 copies
- (2) I-9 Employment Eligibility Verification Form
- (3) Application for Employment

I hereby accept employment with Akamai Technologies, Inc.

/s/ Lisa Arthur

Lisa Arthur

6/4/2004
Date

I plan to join Akamai on: 6/28/2004

Confidential Materials omitted and filed separately with the Securities and Exchange Commission. Asterisks denote omissions.

ADDENDUM

This Addendum (the "Addendum"), dated as of SEPTEMBER 1, 2004 (the "Effective Date"), amends and supersedes certain of the provisions of the (1) Akamai Microsoft Non-Standard Services Agreement Terms & Conditions (the "Terms & Conditions") entered into by and between Akamai Technologies, Inc. ("Akamai") and Microsoft Corporation ("Microsoft"), dated as of June 29, 2000; and (2) the Akamai FreeFlow Services Order Form entered into by the parties as of September 1, 2003 (the "Existing Order Form") and the Addendum thereto also dated as of September 1, 2003 (the "Existing Addendum" and, together with the Existing Order Form, the "Existing Order"). Unless otherwise defined herein, all capitalized terms used herein shall have the meanings assigned to such terms in the Terms & Conditions.

NOW, THEREFORE, the parties hereby agree as follows:

1. This Addendum shall supersede and replace the Existing Order effective as of the Effective Date. Unless otherwise agreed by the parties, the rates set forth herein shall apply to any use of the identified Akamai Services by a Microsoft Web property ("Property"). Except to the extent modified hereby, all orders for Akamai Services currently in effect by Microsoft shall continue in full force and effect.
2. The Akamai Services that Microsoft and its Affiliates (as defined below) may utilize hereunder are the following:
 - a. Web Site Delivery - for the delivery of HTTP content and SSL objects.
 - b. Software Downloads - for use in connection with Microsoft's "Foreground Software Delivery"
 - c. Streaming - in both VOD and live formats
 - d. FirstPoint
 - e. Various Advanced Features identified below

For purposes of this Addendum, "Affiliate" shall mean any entity now or hereafter directly or indirectly controlling or controlled by or in common control with a party, where "control" is defined as the ownership of at least 50% of the equity or beneficial interest of such entity or the right to vote for or appoint a majority of the board of directors or other governing body of such entity, and any other entity with respect to which party (i) sold a majority interest and retained at least 10% ownership of the equity or beneficial interest of such entity and (ii) has management or operational responsibility (including the authority to act on behalf of and legally bind such entity) (collectively "Management or Operational Responsibility") provided that such entity shall be deemed to be an Affiliate only so long as such "control" exists or party has Management or Operational Responsibility for such entity. For the avoidance of doubt, this Addendum shall not apply to any affiliates of Microsoft Affiliates.

3. Use of the Web Site Delivery Service will be subject to the following terms and pricing:
- a. Permitted Content Types. The Web Site Delivery Service may be used to provide delivery of Web content on any Microsoft Web property ("Property"), including the Microsoft.com domain, international variants thereof operated by Microsoft and its Affiliates, and any MSN properties. Each Property will be assigned one or more separate Akamai Content Provider (CP) Codes, consistent with the past practices of the parties.
 - b. Usage Rates. Usage rates for Web Site Delivery will be as follows:

Domestic: \$[**]/Mbps
EMEA: \$[**]/Mbps
Asia/ROW: \$[**]/Mbps

For purposes of the above rates:
 - Usage will be billed monthly at 95th percentile of usage or uncompressed equivalent as measured by Akamai over five minute intervals for each CP Code ("95/5"). All measurements will be taken regionally using separate 95/5 measurements.
 - Regions will be determined based on whether Customer Content is served to end users in (i) the United States and Canada ("Domestic"), (ii) Europe, Middle East and Africa ("EMEA"), or (iii) Asia or the rest of the world ("Asia/ROW").
 - Any monthly usage in excess of two times the 95/5 for a particular Property (CP Code) will be charged at the rate of \$[**] per GB delivered. Such "superbursting" charges for any Property that total less than \$[**] in any month will be waived.
 - c. Integration Fees. Basic integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration. Such fee will be waived for any Property committing to deliver at least [**] Mbps per month.
 - d. Service Level Agreement. Web Site Delivery Services will be provided in accordance with the Service Level Agreement attached as Exhibit A.
4. Use of the Software Downloads Delivery Service will be subject to the following terms and pricing:
- a. Permitted Content Types. The Software Downloads Delivery Service may be used to provide delivery of software downloads on any Property, including the "Windows Update" site and the "Download Center". Each Property will be assigned one or more separate CP Codes, consistent with the past practices of the parties.
 - b. Usage Rate. The usage rate for Software Downloads Delivery will be \$[**]/Mbps, and a single global 95/5 measurement will be taken for each CP

Code. Any monthly usage in excess of two times the 95/5 for a particular Property (CP Code) will be charged at the rate of \$[**] per GB delivered. Such "superbursting" charges for any Property that total less than \$[**] in any month will be waived.

- c. Integration Fees. Basic integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration. Such fee will be waived for any Property committing to deliver at least [**] Mbps per month.
- d. Service Level Agreement. Software Downloads Delivery Services will be provided in accordance with the Service Level Agreement attached as Exhibit A.
- e. Ability to Redirect. [**] will be [**], as specified [**] will be [**] in response to [**]. For example, [**] in response to [**].

5. Use of the Streaming Service will be subject to the following terms and pricing:

- a. Permitted Content Types. The Streaming Services may be used to provide delivery of streaming content on any Property. Each Property will be assigned one or more separate CP Codes, consistent with the past practices of the parties.

b. Usage Rates. Usage rates for Streaming will be as follows:

Domestic: \$[**]/Mbps
EMEA: \$[**]/Mbps
Asia/ROW: \$[**]/Mbps

For purposes of the above rates:

- Usage will be billed monthly at 95th percentile of usage or uncompressed equivalent as measured by Akamai over five minute intervals for each CP Code ("95/5"). All measurements will be taken regionally each month using separate 95/5 measurements.
- Regions will be determined based on whether Customer Content is served to (i) Domestic end users, (ii) EMEA end user, or (iii) Asia/ROW end users.
- Any monthly usage in excess of two times the 95/5 for a particular Property (CP Code) will be charged at the rate of \$[**] per GB delivered. Such "superbursting" charges for any Property that total less than \$[**] in any month will be waived.

- c. Integration Fees. Basic integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration. Such fee will be waived for any Property committing to deliver at least [**] Mbps per month.
- d. Service Level Agreement. Streaming Services will be provided in accordance with the Service Level Agreement attached as Exhibit A.

6. Use of FirstPoint will be subject to the following terms and pricing:

- a. Flat Fee. Microsoft will be charged a fee of \$[**] for the 12 months of the Term for its use of FirstPoint. Such fee will be billed monthly on a pro-rated basis.
 - b. Limitations. Use of FirstPoint will be limited to [**]hostnames and no more than [**] datacenters per hostname. The current deployment of FirstPoint agents will be utilized.
 - c. Integration. Basic integration services will be performed by Akamai on hostnames for no additional charge.
 - d. Service Level Agreement. The FirstPoint Service will be provided in accordance with the Service Level Agreement attached as Exhibit A.
7. Microsoft Properties may make use of the following Akamai features subject to the indicated terms and pricing:
- a. SureRoute
 - \$[**] per month per hostname. Such fee will be waived for any Property committing to deliver at least [**] Mbps per month, or in such other circumstances as Akamai may determine in its discretion.
 - All edge egress and midgress usage will be charged at standard Web content delivery rates set forth above.
 - Basic integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration.
 - b. SiteShield
 - \$[**] per month per Property per data center.
 - All usage will be charged at standard Web content delivery rates set forth above.
 - Usage of EdgeSuite and a [**]-month minimum contract commitment is required. No temporary activations will be permitted.
 - Basic integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration.
 - c. Edge Side Includes
 - Includes access to page assembly features, ESI version [**].
 - Usage based rate of \$[**] per million transactions per month.
 - Basic training and integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration.
 - d. Additional Advanced Features
 - Includes the following features:
 - Access Control (Streaming Authentication, HTTP Authorization, Request Blocking or Edge/Origin Authentication)
 - Edge Logging
 - Advanced Cache Control
 - Site Failover
 - \$[**] per feature per month per Property. One feature fee will be waived for a Property for each [**] Mbps per month that such Property has committed to deliver.

- Basic training and integration services will be performed by Akamai on a Property for a flat fee of \$[**] per integration.
- Akamai agrees to provide custom pricing quotations for custom feature bundles upon request.

e. Additional Professional Services

- Additional Akamai Professional Services required beyond any of the basic integration services identified in this Addendum will be negotiated by the parties on a case by case basis.

8. The "Term" of this Addendum will be for 12 months commencing on the Effective Date. For purposes of clarification, the parties acknowledge that the 60 day termination without penalty provision pertaining to certain Akamai Services set forth in Section 8.2 of the Terms and Conditions does not apply to any of the Services for which Microsoft is contracting hereunder.
9. During the last month of the Term of this Addendum (i.e., during August 2005), the parties will negotiate in good faith any appropriate modifications to the pricing or the Service Level Agreement set forth herein that would extend to another Term. In the event that the parties agree upon modified pricing or Service Level Agreement terms, or alternatively agree that no price or Service Level Agreement modifications are necessary, they shall execute appropriate documentation and the usage commitments set forth herein shall continue under any renewal Term except to the extent otherwise agreed to by the parties in such documentation. If the parties are unable to reach agreement on pricing terms or the Service Level Agreement during such negotiation period then Microsoft may, by providing written notice to Akamai prior to September 1, 2005, convert the Term of this Addendum so that Microsoft's spending commitment hereunder as described in Section 10 is reduced by 50%, and thereunder shall continue on a month-to-month basis subject to termination by either party without penalty by delivery of a written notice of termination to the other party at least 10 days prior to the first day of the following month.
10. Microsoft hereby commits to spend during the Term a minimum of \$[**] and \$[**] on combined purchases of Web Site Delivery Services and Software Downloads Delivery Services, as described above. If at the end of any [**] Microsoft's usage of Web Site Delivery Services and Software Downloads Delivery Services is less than the above committed amount (a "Shortfall"), then Akamai will invoice Microsoft for the Shortfall. No Shortfall amount will be entitled to any carry-forward, carry-back or future offset and, no Shortfall amount paid or payable by Microsoft to Akamai pursuant to this Section may be applied to cover any incremental amount owed by Microsoft to Akamai for use of any other service that exceeds a given minimum usage commitment for that service.
11. Akamai has implemented a corporate security policy that is based on the ISO 17799 standard and is substantially equivalent to the MSN Security Policy (version 7.00 revised 1/31/03) provided to Akamai. Akamai will undergo an annual assessment in accordance with ISO 17799 by a 'big four' consulting firm or a reputable equivalent thereto (currently PricewaterhouseCoopers), in either case as selected by Akamai. The costs of the assessment, including without limitation all fees charged by such

consultants and all costs and expenses incurred by Akamai in connection with such assessment, shall be borne by Akamai. An executive summary and a formal attestation by the consultant will be made available for Microsoft's review. Microsoft acknowledges that all information relating to the assessment, including the report with respect thereto, the executive summary and the formal attestation, shall constitute confidential information subject to the non-disclosure provisions of the Terms & Conditions.

Akamai shall permit Microsoft to review the initial assessment. In the event that Microsoft in its reasonable discretion is not satisfied with the initial assessment because it shows substantial noncompliance with the ISO 17799 standard, then Microsoft may terminate without penalty this Addendum and the New Order Form by written notice delivered to Akamai within five (5) days of the last signature on this Addendum. In the event of a termination by Microsoft pursuant to the foregoing sentence, the parties shall automatically revert to the Original Order Form, as amended by the Addenda.

With respect to any future assessment made available for review annually by Akamai to Microsoft, in the event that Microsoft in its reasonable discretion is not satisfied with such assessment because it shows a material decrease in compliance with the ISO 17799 standard compared with the prior year, then Microsoft shall so notify Akamai within fourteen (14) days after receipt of the annual assessment and the parties will negotiate in good faith with the goal of developing an action plan designed to address any agreed upon deficiencies. In the event that the parties are unable to reach agreement on such an action plan then Microsoft may terminate without penalty this Addendum and the New Order Form by written notice delivered to Akamai within 30 days after Microsoft's initial notice regarding non-compliance.

Akamai will promptly notify a designated Microsoft security contact of any security breach or similar incident that has, or might have, compromised the privacy or security of any Microsoft end-user personally identifiable information in Akamai's possession. In such event, Akamai will keep Microsoft updated as to the steps being taken to alleviate any continued threat to the privacy or security of such information as well as any actions being taken to prevent foreseeable future incidents.

The parties acknowledge that Akamai currently does not transmit any end-user personally identifiable information on behalf of Microsoft. To the extent that Microsoft desires to have Akamai transmit any such information in the future it will so notify Akamai and the parties will discuss and agree on any appropriate security precautions that may be needed with respect to such information.

IN WITNESS WHEREOF, and intending to be legally bound hereby, the parties hereto have caused this Amendment to be duly executed and delivered by their respective duly authorized officers as of the date and year first above written.

Agreed and Accepted:

AKAMAI TECHNOLOGIES, INC.

By: /s/Mike Carlson

Name: Mike Carlson

Title: Regional Manager

Date: 9/13/2004

Agreed and Accepted:

MICROSOFT CORPORATION

By: /s/Steven A. Ballmer

Name: Steven A. Ballmer

Title: CEO

Date: 09/29/04

EXHIBIT A

SERVICE LEVEL AGREEMENT

I. General

- a. The Service Level Agreement ("SLA") provisions in this Exhibit A will apply to each Microsoft property executing an order form with Akamai. Each SLA will be measured, and credit amounts calculated, on a property by property basis.
- b. Microsoft will be responsible for activating the SLA measurement by entering an appropriate test object in the Akamai customer portal (<http://control.akamai.com>).
- c. Testing for the purposes of measuring compliance with the SLA will be done using Akamai's testing network, except as otherwise noted below. Data from such testing will be made available to both parties. In the event that a third party is used for testing, any identified SLA violation must be validated by Akamai's logs which will be provided to Microsoft for review. Microsoft will provide prompt notification (within five (5) days of an incident) to Akamai of any SLA violation detected.
- d. Akamai will not be responsible for any failure to meet Service levels resulting from any negligent or willful act or omission by Microsoft.
- e. In the event that Microsoft's total fees for Services is less than \$[**] in any [**], this SLA will no longer apply and the standard Akamai SLAs will be in force.

II. HTTP Service Level Agreement (EdgeSuite Delivery)

- a. HTTP Service levels will be monitored using two methods: Akamai's internal Akanote System, and third party testing performed by [**], as follows:
 - i. Akamai's Internal Monitoring will be the initial point of reference. In the event that Akamai's monitoring indicates the service levels that they are monitoring have not been met, then such results will be definitive and there will be no need to consult the [**] results. In no event will reference to the two testing methodologies result in duplicate credits being given or SLA violations otherwise being double counted with respect to any particular incident.
 - ii. In the event that the [**] results indicate that the service levels that such tests are monitoring have not been met, then Microsoft will promptly notify Akamai of such fact and the parties will consult Akamai's internal testing logs for the relevant time period. If such logs do not confirm the service level failure identified by the [**] testing, then Microsoft has the option to engage [**]) for additional log analysis or no SLA violation will be deemed to have occurred. If based on the additional log analysis Microsoft, Akamai and [**] are not able to mutually agree that there was a SLA violation, no SLA violation will be deemed to have occurred.
 - iii. For purposes of conducting the [**] tests hereunder, Microsoft will be responsible for the costs associated with, and coordinating the execution of, such testing with the third party vendor. However, Akamai will be provided with access to the relevant testing account to enable Akamai to track the testing hereunder and investigate any potential performance issues.

b. Akamai Internal Monitoring

i. Service Levels

1. 100% Uptime - The Service will serve content 100% of the time. 100% uptime is defined as no Outages during a 24 hour period.
2. Measurable Performance Enhancement - The Service will serve content [**] than the Customer's web site when excluding DNS lookup times. (i.e., after excluding DNS lookup times for all requests, the time required to get the file from the origin server will be [**] the time required to get the file from the Akamai Network).

ii. Monitoring Methodology

1. From at least [**] geographically and network diverse locations in major metropolitan areas, Akamai will simultaneously poll a test file residing on the Customer's production servers and on Akamai's network.
2. The polling mechanism will perform two (2) [**] GET operations:
 - a. One GET operations will be performed to retrieve the file directly from the origin servers (e.g. `http://origin.customer.com/testobject.gif`), or via an Akamai SiteShield region if the Microsoft property is using the SiteShield feature.)
 - b. One GET operation will be performed to retrieve the file via the Service, by requesting the object from an appropriate Microsoft hostname CNAME'd to Akamai (e.g. `http://www.customer.com/testobject.gif` where `www.customer.com` is CNAME'd to Akamai and configured to pull content from `origin.customer.com`)
3. Polling will occur at approximately [**] minute intervals.
4. Raw data will be trimmed once per day to eliminate any measurements that came from an agent experiencing technical problems during the measurement period.
5. The test file will meet the following criteria:
 - a. The Akamaized test object will have a TTL of 2 hours or greater.
 - b. The test content will be a file of approximately 10 KB in size.
 - c. The test object will be a live object in regular use on the property being tested.

iii. Performance Metric

1. The Performance Metric will be based on a daily average of performance for the Service and Microsoft's production web server (measured directly, or via a SiteShield region if applicable), computed from data captured across all regions and hits.
2. A Performance Credit will be awarded if on a given day the Akamai daily average time when compared to Microsoft's daily average time does not provide the Measurable Performance Enhancement defined in the relevant Service Level.

iv. Outage Metric

1. An Outage will be defined as a [**]minute or more period of consecutive failed attempts by at least a single agent to GET the test file from the Service while succeeding to GET the test file from Microsoft's web site (refer to Monitoring Methodology above.)
2. One Outage Credit will be awarded for [**] that experiences an Outage.

c. [**] Testing

i. Service Levels

1. 100% Uptime - The Service will serve content 100% of the time. 100% uptime is defined as no Outages during a 24 hour period.
2. Measurable Performance Enhancement - The Service will serve content [**] the file from the Akamai Network).

ii. Monitoring Methodology

1. Microsoft will select from [**] list of standard groups of agents that are generally commercially available and that have at least [**] geographically and network diverse locations in major metropolitan areas, [**] agents will poll a test file residing on the Customer's production servers and if the Customer's production server succeeds [**] poll a test file residing on Akamai's network.
2. The polling mechanism will perform two (2) GET operations:
 - a. One GET operations will be performed to retrieve the file directly from the origin servers (e.g. `http://origin.customer.com/testobject.gif`), or via an Akamai SiteShield region if the Microsoft property is using the SiteShield feature.)
 - b. One GET operation will be performed to retrieve the file via the Service, by requesting the object from an appropriate Microsoft hostname CNAME'd to Akamai (e.g. `http://www.customer.com/testobject.gif` where

www.customer.com is CNAME'd to Akamai and configured to pull content from origin.customer.com)

3. Polling will occur at a frequency of not less than every [**] minutes.
4. Raw data will be verified at least daily to eliminate any measurements that came from an agent experiencing technical problems during the measurement period.
5. The test file will meet the following criteria:
 - a. The Akamaized test object will have a TTL of 2 hours or greater.
 - b. The test content will be a file of approximately 10 KB in size.
 - c. The test object will be a live object in regular use on the property being tested.

iii. Performance Metric

1. The Performance Metric will be based on a daily average of performance for the Service and Microsoft's production web server (measured directly, or via a SiteShield region if applicable), computed from data captured across all regions and hits.
2. A Performance Credit will be awarded if on a given day the Akamai daily average time when compared to Microsoft's daily average time does not provide the Measurable Performance Enhancement defined in the relevant Service Level.

iv. Outage Metric

1. An Outage will be defined as the occurrence of either of the following during any [**] minute testing interval: (A) [**] the total [**] agent requests during such period result in a failure to GET the test file from the Service while succeeding during the same request to GET the test file from Microsoft's web site (refer to Monitoring Methodology above); or (B) [**] agents fail to have any successful GETs of the test file from the Service while succeeding in the same request to GET the test file from Microsoft's web site (refer to Monitoring Methodology above).
2. One Outage Credit will be awarded for [**] that experiences an Outage.

III. Streaming Service Level Agreement

a. Service Levels applicable to VOD streaming only

- i. 100% Uptime - The Service will serve content 100% of the time. 100% uptime is defined as no Outages during a 24 hour period.
- ii. Start-Up Time - Average Start-up time will be less than [**]. Start-up Time is defined as the time between the initial submission of the target URL to the

Windows Media Player and the beginning of the playback, and includes the connect time and the initial buffer time.

- iii. Rebuffering - Rebuffering will be less than [**] of total playing time. Rebuffering is defined as the sum of all time spent rebuffering after the initial rebuffering period.

b. Monitoring Methodology

- i. Microsoft will contract with [**] to perform the monitoring defined herein. Microsoft will be responsible for the cost of this testing and for coordinating execution of the testing with [**], but will provide Akamai with access to the relevant testing account to enable Akamai to track the testing hereunder and investigate any potential performance issues.

- ii. The polling mechanism will request the test file from the Service.

- 1. Polling will occur at approximately [**] minute intervals.
- 2. Each test request will last 60 seconds during which time various measurements are collected to determine performance under the service commitments described above.
- 3. Raw data will be verified at least daily to eliminate any measurements that came from an agent experiencing technical problems during the measurement period.

- iii. The test file will meet the following criteria:

- 1. The Akamaized test object will have a TTL of 2 hours or greater.
- 2. The file storage location will be mutually agreed to by Microsoft and Akamai, but such approval will not be unreasonably withheld.
- 3. The file will be a Windows Media VOD file.
- 4. The encoding parameters of the file must be mutually agreed to by Microsoft and Akamai, but such approval will not be unreasonably withheld.

c. Start-Up Metric

- i. The Start-Up time will be calculated as an average of all measurements taken in a day
- ii. A Performance Credit will be awarded if on a given day the average Start-Up time exceeds the Service Level agreed to in the SLA.

d. Rebuffering Metric

- i. The Rebuffering time will be calculated as an average of all measurements taken in a day.
- ii. A Performance Credit will be awarded if on a given day the average Rebuffering time exceeds the Service Level agreed to in the SLA.

e. Outage Metric

- i. An Outage will be defined as [**] consecutive failed measurements [**].
- ii. One Outage Credit will be awarded for [**] that experiences an Outage.

IV. Storage Service Level Agreement

a. Service Levels

- i. 100% Uptime - The Service will serve content 100% of the time. 100% Uptime is defined as no Outages in a 24 hour period.
- ii. No Loss of Content - Microsoft content will be protected from loss once such data has been successfully uploaded into the Akamai Storage System; provided, however, that Akamai will not be responsible for any loss of Microsoft content due to actions or inactions of Microsoft
- iii. Instantaneous Expansion - Microsoft may expand the volume of Microsoft content stored via the Service at anytime by up to [**] within any given 30 day period.

b. Monitoring Methodology

- i. From at least [**] geographically and network diverse locations in major metropolitan areas, Akamai will simultaneously poll a test file residing on the Customer's production servers and on Akamai's network
- ii. The polling mechanism will perform a GET operation for a test file stored on Akamai NetStorage:
 - 1. Polling will occur at approximately [**] minute intervals.
 - 2. Raw data will be trimmed once per day to eliminate any measurements that came from an agent experiencing technical problems during the measurement period.
- iii. The test file will meet the following criteria:
 - 1. The Akamaized test object will have a TTL of 0 to ensure that requests are passed through the EdgeSuite network to NetStorage.
 - 2. The test content will be a file of approximately 10 KB in size.

c. Expansion Metric

- i. A Performance Credit will be awarded for [**] that Microsoft is unable to store content on the Service after all required notifications have been provided.

d. Outage Metric

- i. An Outage will be defined as a [**]minute or more period of consecutive failed attempts by at least a single agent to GET the test file from the Service.
- ii. One Outage Credit will be awarded for [**] that experiences an Outage.

V. FirstPoint Service Level Agreement

a. Service Levels

- i. 100% Uptime - The Service will have no Outages in a 24 hour period.

b. Monitoring Methodology

- i. From at least [**] geographically and network diverse locations in major metropolitan areas, Akamai will make a request to the hostname CNAME'd to Akamai's FirstPoint Service.
- ii. Polling will occur at approximately [**] intervals.
- iii. Raw data will be trimmed once per day to eliminate any measurements that came from an agent experiencing technical problems during the measurement period.

c. Outage Metric

- i. An Outage will be defined as a [**]minute or more period of consecutive failed attempts by at least a single agent to satisfactorily resolve to a live Microsoft IP address.
- ii. One Outage Credit will be awarded for [**] that experiences an Outage.

VI. Remedies

a. Credit Amounts

- i. Performance Credit - a Performance Credit will be equal to [**] fees calculated as a percentage of the "CIR" for that property for the affected service only. The "CIR" will be defined as the daily minimum committed fees (pro-rated on the basis of the [**] committed level, which ever is greater) for a particular property and a particular service and will be calculated as either (a) the CIR of that property for the affected service based on an order form or amendment or other written agreement entered into directly with the property or (b) if no order form or other written agreement with a separate minimum commitment applies to a particular property's use of a particular service, then the CIR for that property will be deemed to be a proportional amount of the [**] CIR (which ever is greater) applicable to all Microsoft properties not subject to a separate minimum commitment, if any, calculated as the percentage of fees for the affected Service represented by that property (as a percentage of total Microsoft fees for the affected Service for Microsoft properties not subject to a separate commitment) times the [**] CIR (which ever is greater) entered into by Microsoft for the affected Service. If the foregoing calculation would result in a particular Microsoft property having a CIR of zero for a particular service, then the Performance Credit for such property for such service will be equal to [**] of the total fees due by that property in respect of such service during the impacted month.
- ii. Outage Credit - an Outage Credit will be equal to [**] fees calculated as a percentage of the "CIR" for that property for the affected service only. The

"CIR" will be defined as the daily minimum committed fees (pro-rated on the basis of the [**] committed level, which ever is greater) for a particular property and a particular service and will be calculated as either a) the CIR of that property for the affected service based on an order form or amendment or other written agreement entered into directly with the property or b) if no order form or other written agreement with a separate minimum commitment applies to a particular property's use of a particular service, then the CIR for that property will be deemed to be a proportional amount of the [**] CIR (which ever is greater) applicable to all Microsoft properties not subject to a separate minimum commitment, if any, calculated as the percentage of fees for the affected Service represented by that property (as a percentage of total Microsoft fees for the affected Service for Microsoft properties not subject to a separate commitment) times the [**] CIR (which ever is greater) entered into by Microsoft for the affected Service. If the foregoing calculation would result in a particular Microsoft property having a CIR of zero for a particular service, then the Outage Credit for such property for such service will be equal to [**] of the total fees due by that property in respect of such service during the impacted month.

b. Service Credits

- i. Each property entitled to receive a credit under this SLA will receive a Service Credit on the invoice for the impacted month.
- ii. The Service Credit will be equal to the sum of the Performance Credits for the preceding month and the sum of the Outage Credits for the preceding month (one Outage Credit being awarded for each hour or fraction thereof.)
- iii. For any given property that has a CIR as determined above, the Service Credit may not exceed 30 days of fees attributable to such property as calculated under "Performance Credit" above. For any given property that has a CIR equal to zero as determined above, the Service Credit may not exceed [**] of the total fees due by that property in respect of such service during the impacted month.
- iv. Except with respect to the termination rights below, the Service Credit will be Microsoft's sole remedy for any service outage or other failure to meet a defined SLA.

c. Termination

Microsoft will have the right to terminate its commitment to purchase a particular affected Service (whether reflected in an Order Form, Addendum or otherwise) on 15 days written notice if failure to achieve the Service Levels for such affected Service occurs [**] times in a thirty day period or [**] times in a sixty day period; provided, however that such notice must be delivered within 30 days of the date on which the last failure occurred.

CERTIFICATION OF CHIEF EXECUTIVE OFFICER

I, George Conrades, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Akamai Technologies, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Not applicable.
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 9, 2004

/s/ George H. Conrades

George H. Conrades,
Chief Executive Officer

CERTIFICATION OF CHIEF FINANCIAL OFFICER

I, Robert Cobuzzi, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Akamai Technologies, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Not applicable.
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 9, 2004

/s/ Robert Cobuzzi

Robert Cobuzzi,
Chief Financial Officer

EXHIBIT 32.1

CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report on Form 10-Q of Akamai Technologies, Inc. (the "Company") for the period ended September 30, 2004 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, George H. Conrades, Chief Executive Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, that:

(1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ George H. Conrades

George H. Conrades
Chief Executive Officer

Dated: November 9, 2004

A signed original of this written statement required by Section 906 has been provided to Akamai Technologies, Inc. and will be retained by Akamai Technologies, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.

EXHIBIT 32.2

CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,

AS ADOPTED PURSUANT TO

SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report on Form 10-Q of Akamai Technologies, Inc. (the "Company") for the period ended September 30, 2004 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Robert Cobuzzi, Chief Financial Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, that:

(1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Robert Cobuzzi

Robert Cobuzzi
Chief Financial Officer

Dated: November 9, 2004

A signed original of this written statement required by Section 906 has been provided to Akamai Technologies, Inc. and will be retained by Akamai Technologies, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.